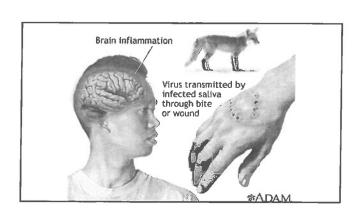




### **OUTPATIENT GENERAL PEDIATRICIAN SKILLS**

- LUMBAR PUNCTURES
- ENTERING CHEMOTHERAPY ORDERS IN SLEEP DEPRIVED STATE
- GIVING SURFACTANT TO 24 WEEKERS
- KNOWS ALL KINDS OF STUFF ABOUT RABIES





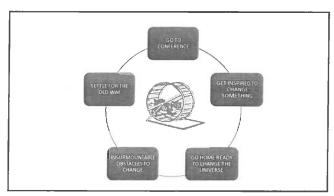
### REAL WORLD PEDIATRIC SKILLS

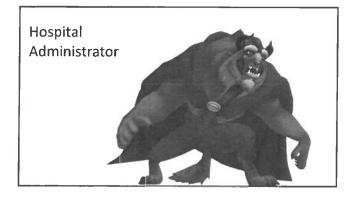
- asthma
- strep throat
- ear infections
- viral respiratory infections
- well child visits
- constipation
- constipation
- constipation
- .....Mental health

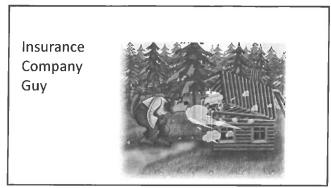




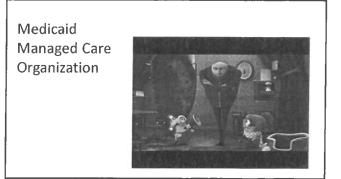




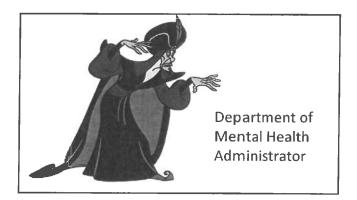












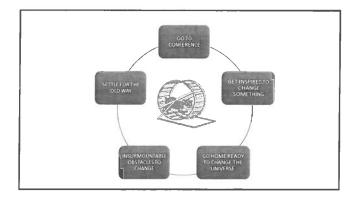
Villainous Patient



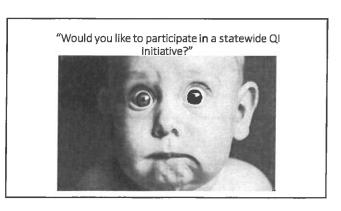
"ALL THE COOL PEOPLE ARE DOING ROUTINE DEVELOPMENTAL AND AUTISM SCREENING" "I AM COOL. I SHOULD BE DOING DEVELOPMENTAL AND AUTISM SCREENING...."

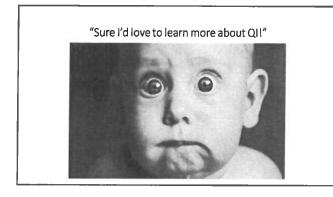
"BUT ALAS. I WILL NEVER BE ABLE TO GET THIS CHANGE IN PLACE IN MY OFFICE."

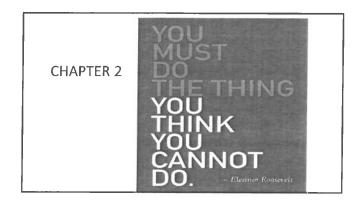










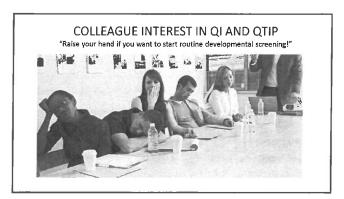






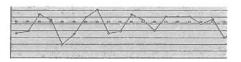






parent concerns?
eating right?
sleeping right?
development on track?
growing ok?
using car seats right?
bike helmets?
guns in home?
brushing teeth and seeing dentist?
language and literacy?
school succes?
sex, drugs, rock and roll?
tolleting issues?
lillness today?
chronic issues (asthma, seizures, autism)?
Parent mental health, home environment?

RUN CHARTS RUN CHARTS



Week 1: ask providers to do screens

Week 2: show data and remind providers

Week 3: Give up on providers and ask clinical assistants

Week 4: Ask Front Desk

Week 5: Look at billing etc etc etc....

## Special Recipe for Integrating MCHATs and Developmental Screens

- Do not count on providers to remember
- Do count on front desk or clinical assistant to remember to administer screen
- Have clinical assistant make sure provider sees screen
- Rely on clinical assistant to bill for screen (DO NOT RELY ON PROVIDERS!)
- Show providers financial statistics for extra \$ brought in by developmental and autism screens

### Screenings

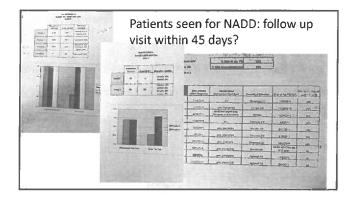
2010: ZERO developmental screening done/

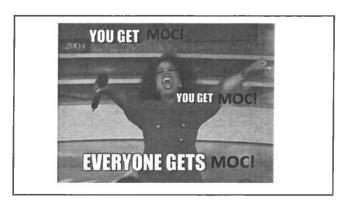
2014: 2,567 screening codes in Rock Hill 1330 in the Fort Mill Office—

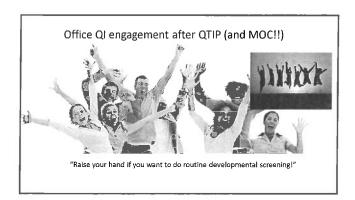
= 3897 total

This brought in an additional \$27, 279 (and improved our care) (enough to help pay a part time counselor?)





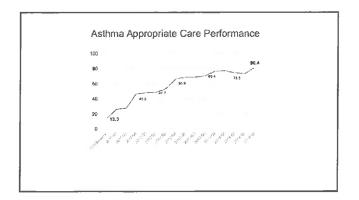


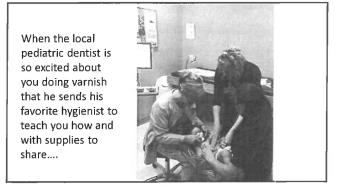


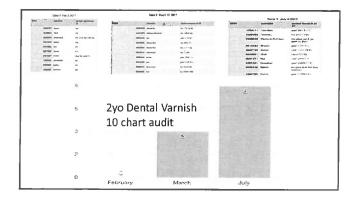


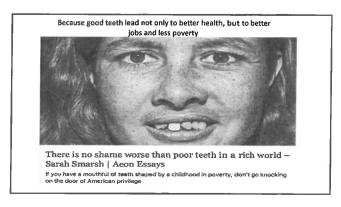
Chapter 3: All in: QI Engagement

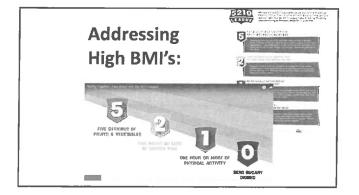








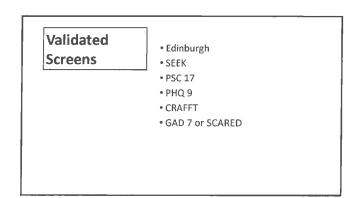




### **EPIC FAILS**

- PROJECT BREATHE EASY PDSA
- GAVE OUT PBE BROCHURES TO EVERY ASTHMA PATIENT
- MEASURED HOW MANY CONTACTED PROJECT BREATHE EASY PEOPLE (ONLY 4/700....)
- STILL! LEARNED THAT WE NEED TO DO MORE TO COMPLETE THE CONNECTION WITH PATIENT TO RESOURCE....

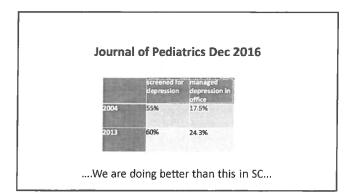
Chapter 4:HAPPIER EVER AFTER: Mental Health Integration

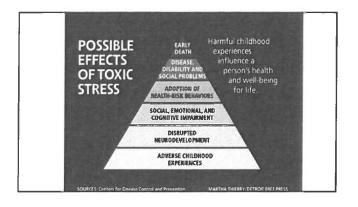


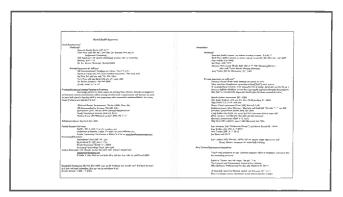
# Vital Signs

- weight
- height
- respiratory rate
- pulse
- blood pressure
- age-appropriate behavioral health questionnaire









#### RESOURCES....

They aren't resources until you realize they are resources!

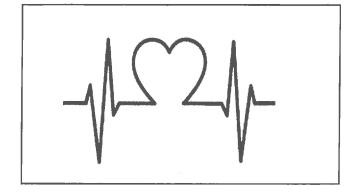
- · ParentSmart (free! parent's as teachers program)
- Babynet
   ARC
- Family Connection
- Early Learning Partnership of York County
   Churches, Mosques, Synagogues
- NAMI
- Excellent local counselors
- DMH
- School District (teachers, therapists, special ed peeps)
   Girls on the Run/ Coaches/ Sports Teams
- Food Pantries
- Community Gardens

96217 (emotional health screen code) billing for 2017

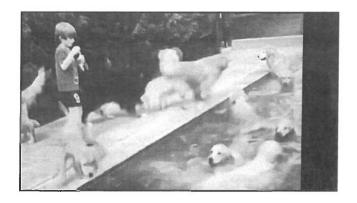


- · (approximately \$7 per screen)
- (Enough to pay a full time counselor)





ADHD GROUP VISIT VIDEO:



Chapter 5: The Bad Guys Aren't So Bad







School district people → really helpful!





MEDICAID GUYS→ ALSO REALLY HELPFUL!







DMH...→
(working on happy ending with Dept of Mental Health)

### Lessons from QTIP

- Being great at the wrong things does not help your patients.
- It is not enough to want change: you have to have a plan for change: PDSA Cycles are better than Hamster wheels
- $\bullet$  The bad guys are not so bad and sometimes turn out to be good guys.
- It seems much less impossible when you hear or see how another real life practice actually did it, and did it well.
- Pick up the phone. Get out of the office. As Mr. Rogers would say "who are the people in your neighborhood?"
- Be not afraid. Take a nibble of the QTIP the apple.



