

Family Connection 101: Resources for Your Families

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Why Family Connection of SC?



service options. Our healthcare team answers questions regarding Medicaid, TEFRA, appeals, and managed care information.

"Making Connections".....Peer Support, FY24



6,950



Families Referred

1,200



5,787

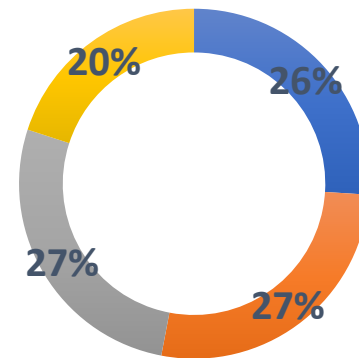


16,389

Services provided

Age of Child

- birth-2
- 3y-5y
- 6y-11y
- 12-21y

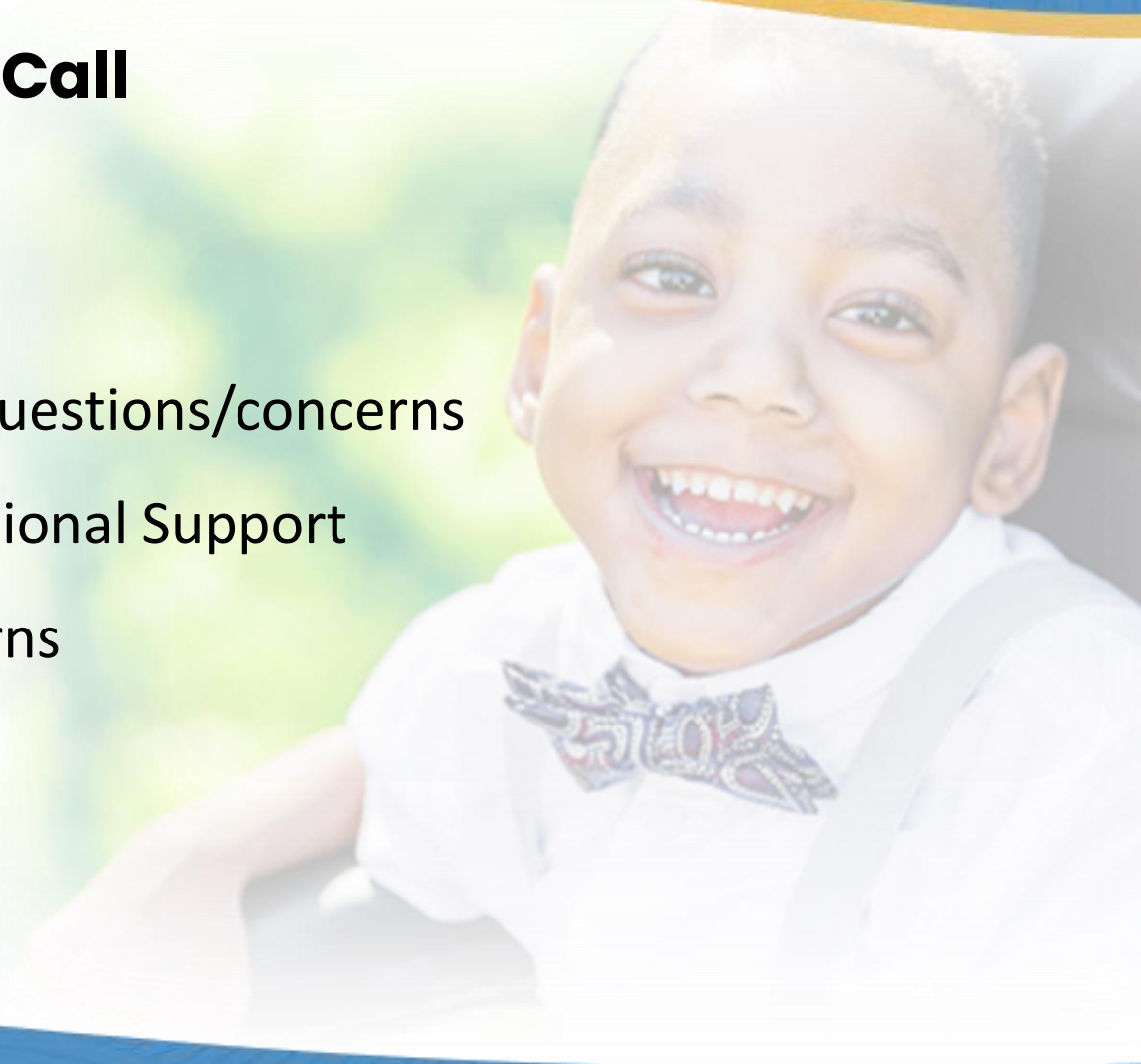


53% are
Birth to 5 y/o



Top Reason Parents Call

- School Concerns
- Community Resources
- Healthcare/Financial questions/concerns
- Child's Diagnosis/Emotional Support
- Developmental Concerns
- Behavioral Concerns



One-on-one support for parents/caregivers of a child with a disability

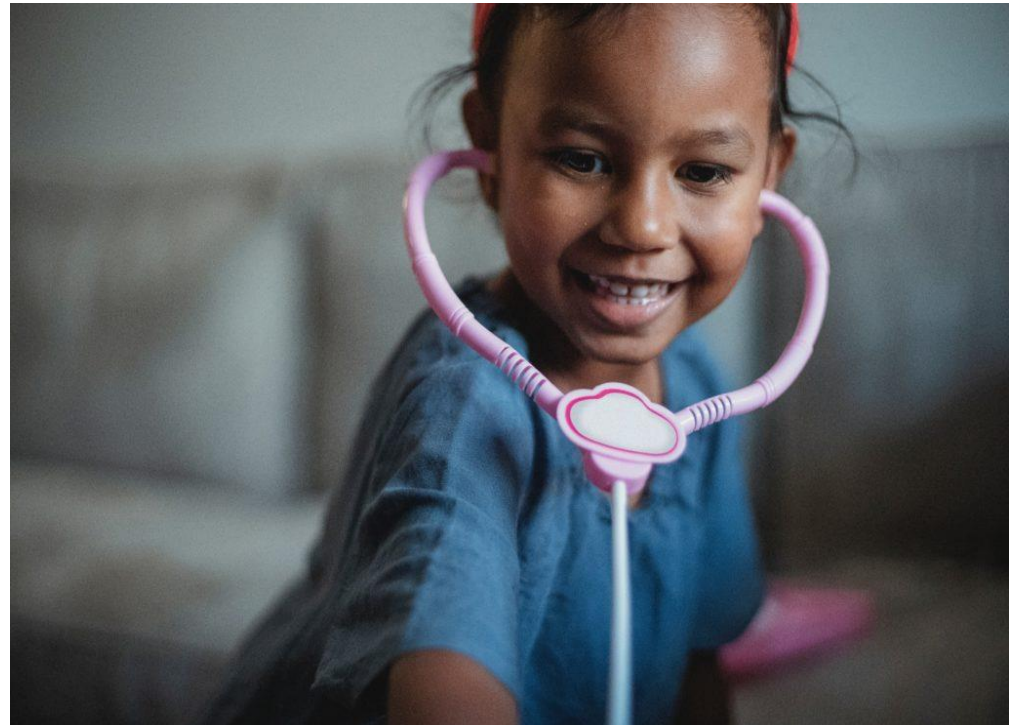
- Healthcare Connection Program
- Education Partner Program
- Trainings



FCSC helps parents understand and navigate healthcare

services including:

- Applying for Medicaid – TEFRA and Waivers
- Denials & Appeals
- SSI
- Private Insurance
- Managed Care Organizations
- Modivcare and more!



TEFRA Medicaid can be confusing!



Full, current TEFRA application can be downloaded from FCSC website: familyconnectionsc.org/tefra-download/



FCSC staff assist families with completing the application!



Special Education Services are very complicated!

**“The Law is in ‘Parts’ but
Part B serves my child AFTER
Part C and that’s out of order!”**

13 Disability Categories “IFSP”

“What is an IEP?”

“My doctor wrote a prescription for
speech, told me I could get speech
therapy in school”



“Prior Written Notice” “Procedural Safeguards”

“My son has been suspended, what do I do?”



“Child Find”

“Least Restrictive Environment”

**“My child uses a wheelchair
but doesn’t qualify for special
education services.
Why not?”**

“504 Plan”



A person with blonde hair is holding a large red book in front of their face, obscuring it. The book is open, and the text is overlaid on the left page. The background is a plain, light-colored wall.

EDUCATION PARTNER PROGRAM

What to Expect from an Education Partner



Overall Goal of the Program: To promote the importance of family-school partnerships to improve a student's educational outcomes by:

1. Increase parent's knowledge of special education process
2. Increase parent's skills in how to effectively communicate with the school.
3. Increase active parental participation in their child's education.

Role	Education Partner
Definition	A Support Partner
1. Intake/Assessment	Gather information
2. Pre-School Meeting	1:1 meeting about education and support; coach; resources
3. During	Provides support and encouragement
4. Post School Meeting	Debrief to discuss results of meeting
Cost of service	No cost

***We are NOT Attorneys or 'Special Education Advocates'**

Make a Referral To FCSC



Who Can Make a Referral?

Anyone! Families, Professionals, and Self Advocates.

Who Qualifies?

Families with children birth to age 26y/o.

Cost?

No cost to families.

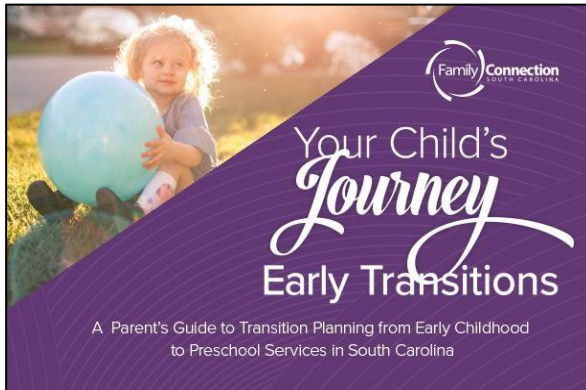
How To Make a Referral:

Online: www.FamilyConnectionSC.org/Referral

*Easiest, ensures you get feedback

- Prisma Health Greenville: Family Connection is in physician orders
- MUSC has a referral email specifically for their staff to send referrals from MDs
- Prisma Health Greenville's Development Pediatric Clinic-we are onsite
- MUSC's Developmental Pediatric Clinic-we are onsite

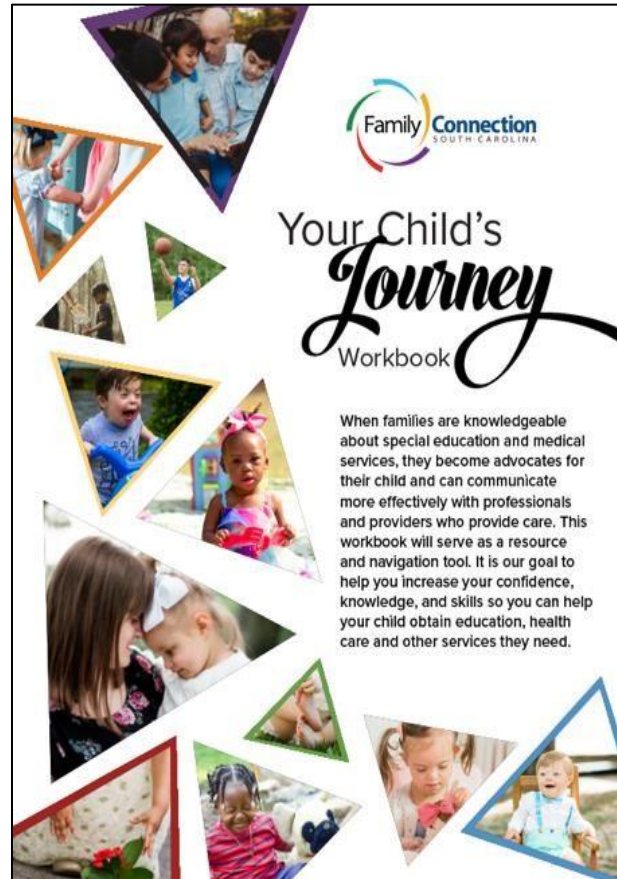
Materials for Families



Parent Guide to Transitioning to Preschool from Early Intervention



Parent Guide to BabyNet



Parent Workbook

Easy to order:

www.FamilyConnectionSC.org/order/



Variety of Tip Sheets

At NO Cost!

Connect with Us!

Support and Information Line:
1-800-578-8750

Para Español: 1-888-808-7462
www.FamilyConnectionSC.org



Family Connection was the first organization that made us feel like it was okay that we didn't grieve Ayers' diagnosis. Everyone else expected us to feel sad or be overwhelmed, and FC was the first to communicate Ayers' inherent worth and the joy that his life could bring to us. They were the first to provide us with community and that was priceless.

Brandynne Herrington

Mother of Ayers