

Healthy Connections Prime County Participation Map



The Healthy Connections Prime program is a statewide initiative with at least one health plan available in each of the 46 counties. Please see the [Provider Toolkit page](#) for the Plan Coverage by County document.

Seniors eligible for Medicare and Healthy Connections Medicaid and reside at home at the time of enrollment may be eligible to join. Individuals interested in joining should call the SC Thrive Customer Service Center at (800) 726-8774 to speak with an enrollment counselor. Monday-Friday, 8:30 a.m. – 5 p.m. TTY users call 711. This call is free.

Newly eligible individuals may be passively enrolled by the state monthly on an ongoing basis. During passive enrollment, beneficiaries are auto-assigned to a Medicare-Medicaid plan. Members with comprehensive insurance or who have previously been passively enrolled into a standalone prescription drug plan are excluded from passive enrollment.

Notice of Non-Discrimination

The South Carolina Department of Health and Human Services (SCDHHS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SCDHHS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Language Services

If your primary language is not English, language assistance services are available to you, free of charge. Call: 1-888-549-0820 (TTY: 1-888-842-3620).

si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-549-0820 (TTY: 1-888-842-3620).

إذا كانت لغتك الأساسية غير اللغة الانكليزية فإن خدمات المساعدات اللغوية متوفرة لك مجاناً. اتصل على الرقم:
888-549-0280 (رقم هاتف الصم والبكم 1-888-842-3620)