

HCBS Provider Manual Update

Office of Waiver and Facility Services

HCBS Provider Manual

- Name has changed to Home and Community-Based Services (HCBS) Provider Manual
 - Community Long Term Care (CLTC) does not encompass all of the HCBS Waivers that the manual will cover.
 - HCBS manual will cover all 1915 (c) Waivers and Money Follows the Person (MFP) Grant program.

HCBS Provider Manual

- Covered Populations
 - Level of Care (LOC) Criteria outlined.
- Eligible Providers
 - Provider Scopes – Scopes for SCDHHS Contracted services only.
 - DDSN direct enrolled providers will need to go to DDSN website for more information.
 - Section 6 will no longer be available
 - Scopes will be directly linked from the Manual Document.
 - Each scope will be separate instead of one document.
- Quality Assurance
 - Compliance scope:
 - Sanction update to Corrective Action Plan, Educational Intervention, 90-day suspension of new referrals and Termination
- Covered Services
 - Updated to include all HCBS Services.

HCBS Provider Manual

- Utilization Management
 - Discusses Service Authorization/Termination, etc.
- Reporting/Documentation –
 - Confidentiality
 - Signature Policy
 - Electronic Record Keeping – please note prior approval is no longer required, but scope requirements must be met.
- Billing Guidance
 - Discusses EVV and Medicaid Web Portal.
 - Links will be available for appropriate training

HCBS Provider Manual

- Documents moving to www.scdhhs.gov
 - We are evaluating the documents currently housed in the Phoenix Help Section to determine what needs to be housed on the website for public access.
- Forms will be moved there, and any mention will be hyperlinked to the www.scdhhs.gov website.

Scope and Standard Changes

- Across all Scopes
 - CNA Registry Check
 - Those listed with a current or expired license can be hired.
 - Those listed with a revoked license cannot be hired.
- ADHC – Nursing
 - Can be authorized by physician, nurse practitioner, or physician's assistant.
 - Forms will be updated to reflect the change.
- Advanced Pest Control
 - Standards listed separately
- Attendant Care (Self-Directed)
 - Skilled services can be authorized by physician, nurse practitioner, or physician's assistant.
- Case Management
 - Zoning requirements updated to commercial or unzoned.

Scope and Standard Changes

- Companion (Agency)
 - Legally responsible guardian clarified to legally responsible adult or legal guardian.
- Environmental Modification Standards
 - Created Standards document
- Nursing Services –
 - Can be authorized by physician, nurse practitioner, or physician's assistant.
 - Training requirement removed
 - PPD Requirement removed from scope
 - Legally responsible guardian clarified to legally responsible adult or legal guardian.
- Personal Care –
 - Legally responsible guardian clarified to legally responsible adult or legal guardian.
 - Forms will be linked
- Pest Control
 - Created Standards Document

Questions

