Home Assessment Clarification

Healthy Connections PRIME

Although, Home Assessments are not required, Healthy Connections Prime highly encourages updating or completing a Home Assessment. Through completion of the Home Assessment, a much more comprehensive Individualized Plan of Care (ICP) can be developed and thus our members will receive all the services they need. While considering the implementation of the home assessment, the timing of the assessment must be taken into consideration, as it will affect the final outcome of the ICP and may lead to a rejection of the submitted ICP.

Why the ICP Would Be Rejected

Phoenix is a very intuitive program, and will match the ICP submitted through API to the ICP within Phoenix that is generated after the Home Assessment and/or Comprehensive Assessment is completed. If these do not match, Phoenix will reject the ICP. This will only become an issue with members that have had waiver services in the past (as they will already have had a home assessment completed in Phoenix) in the following ways:

- **Home Assessment not updated**: The ICP will be generated from the last updated home assessment, and trigger problems that relate to that home assessment. The ICP that was then submitted will be missing the triggered problems, which will then lead to its rejection.
- **New Home Assessment completed and submitted with prior assessment in Phoenix**: Phoenix only allows one Home Assessment. If a new Home Assessment is submitted instead of updating the assessment in Phoenix, the ICP will generate the triggered problems from the last updated assessment, and the new assessment will be rejected along with the ICP.
- **No prior Home Assessment**:
  - o Completion and submission of Home Assessment prior to ICP, will trigger appropriate problems in ICP
  - o No submission of Home Assessment or submission after ICP is generated will not trigger any problems in ICP

How to Ensure the ICP is Accepted

1. Home Assessments must be submitted prior to submission of the ICP.
2. Manually look in Phoenix for a Home Assessment, review and update it as needed.
3. Add triggered problems to ICP prior to submission, as it relates to the Home Assessment.

See diagram on the next page for the process flow.

Review and update home assessment in Phoenix

Yes

Yes

Current or Previous Waiver

Unknown

Look for Home Assessment in Phoenix. Is one present?

No

Complete and Submit Comprehensive Assessment

Complete and Update ICP to include Trigger Problems from Home Assessment (if present)

Submit ICP

No

Complete Home Assessment (not required, may skip step)