

## BRIDGES Updates: ‘Make-Up?’ Check Box Added to Service Log

Sept. 3, 2025

BRIDGES prevents service logs from exceeding the planned length of time allowed on planned services.

Example: Sally is authorized to provide family training/counseling (special instruction) four times per month for one hour. Sally cannot enter a service note for a visit that lasts longer than one hour.

#	Service Name	Accept Service	Provider	Service PSP? Origination Date	Start Date	End Date	Intensity	Planned Method	Setting	Frequency	Length (Hour/
	T1027 - Family Training & Counseling (15 Min.)	Yes	Sally	No	01/17/2025	07/16/2025 01/15/2026	Individual	Modeling	Home	4/Month	1

In the past, if Sally needed to make up a missed visit, she would have to add a second service note to capture the make-up visit time.

The BRIDGES service log now has a **“Make-Up?”** check box that can be selected for providers to enter the full time in one service note. For instance, Sally missed a visit last week because she was sick. The family wants Sally to make up the missed visit over the next two weeks by extending each session by 30 minutes. With this new functionality, Sally can enter **one service note** for 1.5 hours for the regular visit and the 30-minute make-up session.

Add Service Log:

\*Service

Select Service ...

☐ Make-Up?

\*Actual or Missed Service Date

\*Service Delivery Status

\*G

Old functionality: enter two separate notes

T1027 - Family Training & Counseling (15 Min.)	08/08/2025 10:15-11:15	No	Home	E
T1027 - Family Training & Counseling (15 Min.)	08/08/2025 11:15-11:45	No	Home	E

New functionality: check the “Make-Up?” box and enter the full note

T1027 - Family Training & Counseling (15 Min.)	08/08/2025 10:15-11:45	No	Home	E
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Always refer to the procedures related to make-up visits in the [BabyNet Early Intervention Service Provider Agreement](#) (EIS Provider Scope of Work) procedures.