

## CHANGE CONTROL RECORD

| Date     | Section                        | Page(s) | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| 07-01-26 | Appendix 1                     | 35,36   | Edit Codes 611-615 were added in reference to Referring/Ordering NPI.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 07-01-26 | 1-Admin. & Billing Manual      | 13      | Updated policy for ORP provider enrollment requirements and claims billing requirements with ORP provider's NPI                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 07-01-26 | Title page                     | 0       | Title changed to better reflect provider type manual is focused on (Licensed Independent Practitioner Behavioral Health Services Manual).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 07-01-26 | Table of Contents (TOC)        | 1       | Reorganized TOC to reflect new manual template; addition of two new sections, Billing Guidance (7) and Benefit Criteria and Limitations (9). Procedure Codes now included at end of the manual.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 07-01-26 | Section 1: Program Overview    | 2       | Link to procedure codes removed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 07-01-26 | Section 2: Covered Populations | 3       | Added categories for eligible Medicaid members in groups that align with the Medicaid State Plan authority.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 07-01-26 | Section 3: Eligible Providers  | 5-14    | <ul style="list-style-type: none"> <li>Removed detailed supervision language, instead streamlining and referring provider to follow guidelines as per LLR for non-independently licensed individuals in supervision.</li> <li>Added language prohibiting providers from using NPI for non-enrolled, terminated, or excluded providers (except non-enrolled and under Board-approved supervision).</li> <li>Added language on disclosing criminal history during enrollment and that disclosure will not automatically result in denial; reviewed on case-by-case basis.</li> <li>Updated/clarified language around linking individuals to group practices, adding requirement for notarized letter from individual before being allowed to link</li> </ul> |

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|          |                                                |         | <ul style="list-style-type: none"> <li>Added additional requirements for maintenance of LIP credentials for solo practices and business requirements for LIP groups.</li> <li>Includes practice policy requirements for individuals and groups.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 07-01-26 | Section 4:<br>Covered Services and Definitions | 15-24   | <ul style="list-style-type: none"> <li>Added definitions for covered services, provider, EPSDT, medically reasonable and necessary, and state plan services.</li> <li>Added information on organization of manual services into four main categories; added definition of each category.</li> <li>Added more extensive telehealth policy with federal definitions and regulations.</li> <li>Aligned non-covered services with RBHS manual.</li> <li>Service-specific medical necessity criteria organized into concise table</li> </ul>                                                                                                                                                                                                                                                                                           |
| 07-01-26 | Section 5:<br>Utilization Management           | 25-28   | <ul style="list-style-type: none"> <li>Expanded guidance on PA to include clarity that the billing provider is issues the PA, not the group practice.</li> <li>Providers are referred to Provider Admin. and Billing manual for additional information on UM.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 07-01-26 | Section 6:<br>Reporting/Documentation          | 29-45   | <ul style="list-style-type: none"> <li>Added language on using the correct CPT or HCPCS codes.</li> <li>Clarified that documentation must be in medical record prior to submitting claims, and referenced requirements as per 42 CFR 482.24.</li> <li>Expanded consent to treat language to include reference to SC state code and how to obtain consent in an emergency</li> <li>Added reference to SUD clinical records and more stringent federal law</li> <li>Expanded to include confirming ongoing medical necessity through CSNs and PS.</li> <li>Service specific documentation requirements expanded to include examples, SMART goals, and updated practices.</li> <li>Added clarification to PTE/PTA not intended to be initial service and emphasized providers obtaining previous evals and other records.</li> </ul> |

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| Date     | Section                                     | Page(s) | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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|          |                                             |         | <ul style="list-style-type: none"> <li>• Added documentation of evidence-based safety plan for crisis intervention</li> <li>• Added specific requirements for discharge summaries.</li> <li>• Added concise table of IPO reformulation and addenda.</li> <li>• Added numbered elements required for CSNs and provided examples where relevant.</li> <li>• Added language on assessing suicide risk</li> </ul>                                                                                                                                                                                                                                               |
| 07-01-26 | Section 7: Billing Guidance                 | 46-49   | <ul style="list-style-type: none"> <li>• New section added to clarify claim type, modifiers, service unit contact time, use of z-codes, POS codes, and charge limits/reimbursements.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 07-01-26 | Section 8: Benefit Criteria and Limitations | 50-64   | <ul style="list-style-type: none"> <li>• Updated examples of screening for BHS.</li> <li>• Expanded service definition of psychological testing</li> <li>• Added clarification to PTE/PTA not intended to be initial service and emphasized providers obtaining previous evals and other records.</li> <li>• Added clarification regarding educational testing as not allowable.</li> <li>• Expanded service definitions for core treatment services and crisis management services to reflect current best practices.</li> <li>• Updated procedure codes table with added clarity on service limitations is included at the end of the section.</li> </ul> |
| 04-15-26 | Appendix 2                                  |         | Updated Carrier Codes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 04-01-26 | Admin. & Billing Manual                     | 9       | Added policy for compliance with Anti-kickback state and federal laws.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 01-01-26 | Appendix 1                                  |         | <p>Removal of Edit Code 974:</p> <p>This edit code was removed to comply with Program Area requirements. The MCO's are no longer responsible for this 90-day Payment. The service will be covered by FFS payments.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                      |

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| 01-01-26 | Appendix 2                          |                     | Updated Carrier Codes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 12-22-25 | Procedure Codes                     |                     | The rate column has been removed from the LIP's Procedure Codes. The LIP's Procedure Codes are now automated and the rates are included as scheduled.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 11-01-25 | Appendix 1                          |                     | <p>For Edit Code 636: Co-payments are no longer subject to cost-sharing. It reads as follows:</p> <p><b>For dates of service up to 6/30/2024</b>, the Medicaid recipient is responsible for a Medicaid copayment for this service/date of service. The allowed payment amount is less than the recipient's copayment amount; therefore, no payment is due from Medicaid. Please collect copayment from the Medicaid recipient. Do not submit a new claim.</p> <p><b>For dates of service on or after 07/01/2024</b>, covered services are no longer subject to cost-sharing. The payment amount is the allowed Medicaid amount and is considered payment in full.</p> |
| 11-01-25 | Admin. & Billing Manual             | Section 1<br>Pg. 15 | <p>Removed language regarding the reimbursement of interns practicing under the supervision of a licensed professional. Interns have an enrollment pathway.</p> <p>Also, the requirements for Ordering and Rendering Physicians were removed as the list is outdated and to comply with PERM Audit findings. An updated list will be provided, when available.</p>                                                                                                                                                                                                                                                                                                    |
| 10-27-25 | Appendix 2                          |                     | Updated Carrier Codes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 07-01-25 | Appendix 2                          |                     | Updated Carrier Codes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 07-01-25 | Admin & Billing Manual<br>Section 1 | 4-5                 | <ul style="list-style-type: none"> <li>• Changed citation for the definition of SCMSA to State Regulations.</li> <li>• Added language about proof of residency requirement for certain provider types.</li> <li>• Added definition of In-State and Out-of-State providers and licensure requirements.</li> <li>• Clarified enrollment of out of state providers as permitted or required by state or federal law.</li> </ul>                                                                                                                                                                                                                                          |

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| Date     | Section                                     | Page(s) | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
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| 07-01-25 | Section 3-Eligible Providers                | 5       | Clarified language about provider location within SCMSA in alignment with the Admin and Billing manual.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 05-01-25 | Appendix 1                                  |         | Update to Edit Codes 721, 722 and 989.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 05-01-25 | Appendix 2                                  |         | Updated Carrier Codes that were effective 04-01-25.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 01-28-25 | Appendix 2                                  |         | Updated Carrier Codes that were effective 01-01-25.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 01-01-25 | Cover Page                                  |         | Updated cover page date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 01-01-25 | Section 4: Covered Services and Definitions | 14-18   | Expanded existing telehealth policy to a telehealth overview policy that includes definitions, eligible providers, places of service, and telehealth criteria.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 01-01-25 | Procedure Codes                             | 5       | Removed CPT 98966-98968                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 11-01-24 | Appendix 1                                  |         | <p>Codes were updated as of October 1, 2024</p> <p>Edit Code 719-</p> <ul style="list-style-type: none"> <li>•<b>Claim Status: REJECT</b>-Check the prior authorization number, procedure code(s) and modifier(s) to ensure that the information on the claim matches the information on the prior approval letter. Attach appropriate documentation to the claim for review and consideration for payment. Refer to the applicable provider manual for the specific documentation requirements.</li> <li>•<b>Claim Status: SUSPEND</b>-The service/procedure has to be reviewed by Medicaid prior to payment. No further action by the provider is necessary.</li> </ul> <p>Edit Code 560-</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Verify the accuracy of the procedure/revenue code: Verify the correct revenue code (field 42) was billed. If the revenue code is incorrect, make the appropriate correction to the new claim.</li> <li><input type="checkbox"/> <b>UB CLAIM:</b> Enter the correct revenue code (Field 42) for that line.</li> </ul> |

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| Date     | Section                           | Page(s)       | Change                                                                                                                                                                                                                                                                                                                                           |
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| 11-01-24 | Appendix 2                        |               | October updates to Carrier Codes                                                                                                                                                                                                                                                                                                                 |
| 07-01-24 | Procedure Codes                   | Various pages | The following codes had rate increases: 90791, 90832, 90834, 90837, 90846, 90847, 90853, H0031, H0032, H2011                                                                                                                                                                                                                                     |
| 07-01-24 | Appendix 1                        | 34, 80        | Removed edit codes 636 and 977                                                                                                                                                                                                                                                                                                                   |
| 07-01-24 | TPL Supplement                    | 4             | Removed reference to Medicaid copayments                                                                                                                                                                                                                                                                                                         |
| 07-01-24 | Copayment Schedule                |               | Removed Copayment Schedule from manual homepage.                                                                                                                                                                                                                                                                                                 |
| 07-01-24 | Admin & Billing Manual. Section 1 | 7             | Clarified policy on Medical Necessity definition to cite with the South Carolina code of Regulations 126-425 (A)(9).                                                                                                                                                                                                                             |
| 07-01-24 | Admin & Billing Manual. Section 1 | 24-27         | <p>Health Record Retention: Updated policy regarding the retention of records for Medicaid purposes only; other state or federal rules may require longer retention periods.</p> <p>Health Record Documentation: Clarified policy related to health records date and signature requirements, documenting progress notes and services billed.</p> |
| 07-01-24 | Admin & Billing Manual. Section 1 | 54            | Updated Appeals section to emphasize that Providers must exhaust the claim reconsideration process (when applicable) before requesting an appeal. The reconsideration denial must be submitted with the appeal request.                                                                                                                          |
| 07-01-24 | Admin & Billing Manual. Section 2 | 55-56         | Beneficiary Co-Payment was revised to read Beneficiary Cost Sharing. Added language that services are covered without cost sharing. Removed references to Medicaid copayment and cost sharing throughout the manual. Removed Copayment Exclusions.                                                                                               |

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| Date     | Section                   | Page(s)       | Change                                                                                                                                                                                                                                                                                                           |
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| 04-29-24 | Admin & Billing Manual    | 14-22         | The omission of the application fee and hardship waiver request for Revalidation of Enrollment.                                                                                                                                                                                                                  |
| 04-01-24 | Appendix 2                |               | Updated Carrier Codes                                                                                                                                                                                                                                                                                            |
| 03-20-24 | Admin & Billing Manual    | Various Pages | “Remittance advice is accessible for three years after payment date via Web Tool” was added to the following sections: South Carolina Medicaid Web-Based Claims Submission Tool (Web Tool), Trading Partner Agreement, Duplicate Remittance Advice and Remittance Advice sections.                               |
| 02-13-24 | Appendix 2                |               | Updated Carrier Codes (effective 1-1-24)                                                                                                                                                                                                                                                                         |
| 01-01-24 | 1 Admin. & Billing Manual | 5             | Added language to clarify that providers delivering services via telehealth may not be subject to the SCMSA location requirement.                                                                                                                                                                                |
| 01-01-24 | 1 Admin. & Billing Manual | 7             | Updated the definition of Medical necessity to align with State Law and regulations.                                                                                                                                                                                                                             |
| 01-01-24 | 1 Admin. & Billing Manual | 24-31         | Updated Health records retention policy from five (5) years to four (4) years from the last payment date, with exception of nursing homes and hospitals that must retain such records for six (6) years. Updated health record documentation policy related to signature, date, and progress notes requirements. |
| 01-01-24 | 1 Admin. & Billing Manual | 32            | Removed the examples of beneficiary information protected under HIPAA in the Safeguarding Beneficiary Information section.                                                                                                                                                                                       |
| 01-01-24 | 1 Admin. & Billing Manual | 39            | Removed the 3 years limitations for claims filing timeline for members with retroactive eligibility.                                                                                                                                                                                                             |

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| 01-01-24 | 1<br>Admin. &<br>Billing<br>Manual | 49              | Added language to clarify that the claims reconsideration process must be exhausted before a provider requests an administrative hearing.                                                                                                                                                                                                                                                    |
| 11-01-23 | 3                                  | 7,8             | Provider Enrollment Chapter updated to provide information on “high risk” providers.                                                                                                                                                                                                                                                                                                         |
| 11-01-23 | 3                                  | 13              | Information added related to business closures and 18-month inactivity rule.                                                                                                                                                                                                                                                                                                                 |
| 10-17-23 | Appendix 2                         |                 | Updated Carrier Codes                                                                                                                                                                                                                                                                                                                                                                        |
| 07-01-23 | Appendix 2                         |                 | Updated Carrier Codes                                                                                                                                                                                                                                                                                                                                                                        |
| 05-11-23 | Procedure<br>Codes                 | 1,2,3<br><br>3  | Added telehealth modifier for appropriate codes.<br><br>Added audio-only telehealth codes.                                                                                                                                                                                                                                                                                                   |
| 05-11-23 | 4                                  | 13              | Added behavioral health telehealth services and provider types available.                                                                                                                                                                                                                                                                                                                    |
| 05-11-23 | Admin. and<br>Billing<br>manual    | 7<br><br>10, 11 | Added to Provider Enrollment requirements that providers must “Be located within the South Carolina Medical Service Area (SCMSA), which is defined as the State of South Carolina and areas in North Carolina and Georgia within 25 miles of the South Carolina State border as detailed in South Carolina Code of Laws, Section 44-6-110.”<br><br>Added section related to clinical trials. |
| 05-11-23 | Appendix 3                         | 1,2             | Added language referencing ARPA requirements around COVID-19 copayments                                                                                                                                                                                                                                                                                                                      |
| 05-01-23 | Appendix 2                         |                 | Updated Carrier Codes                                                                                                                                                                                                                                                                                                                                                                        |

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| 03-01-23 | Procedure Codes         | 4       | <p>Updated Code H2011(Crisis Management) - Master's Degree level, to \$19.39 per 15-minute session to be in line with Fee schedule.</p> <ul style="list-style-type: none"> <li>Updated Code H0031 (Diagnostic Assessment)-Master's Degree level, to \$76.97 for 12 encounters per year to be in line with Fee schedule.</li> </ul> |
| 01-01-23 | Appendix 2              |         | Updated Carrier Codes                                                                                                                                                                                                                                                                                                              |
| 01-01-23 | 4                       |         | Procedure Codes section updated to capture changes to Psychological Testing/Evaluation.                                                                                                                                                                                                                                            |
| 01-01-23 | 6                       | 30      | <ul style="list-style-type: none"> <li>CPT code 96130 has been added for PTE; and,</li> <li>Progress summaries must now include any barriers to progress and the reason why there was a failure to provide the recommended services and frequencies, when applicable.</li> </ul>                                                   |
| 10-01-22 | Appendix 2              |         | Updated Carrier Codes                                                                                                                                                                                                                                                                                                              |
| 08-01-22 | Appendix 2              |         | Updated Carrier Codes                                                                                                                                                                                                                                                                                                              |
| 07-01-22 | 4                       | 15      | The LIP's manual has updated policy language for the Child and Adolescent Level of Care/ Service Intensity Utilization System (CALOCUS-CASII) assessment tool.                                                                                                                                                                     |
| 05-01-22 | Appendix 2              |         | Updated Carrier Codes                                                                                                                                                                                                                                                                                                              |
| 02-01-22 | Admin. & Billing Manual | 23      | Added the following paragraph: "When submitting documents for claims, Providers must follow the specific guidelines outlined within each Provider Manual to ensure that the correct documentation and signature is provided."                                                                                                      |
| 01-01-22 | Appendix 2              |         | Updated Carrier Codes                                                                                                                                                                                                                                                                                                              |

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| Date     | Section                 | Page(s) | Change                                                                                                                                                                                                                             |
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| 01-01-22 | TPL                     | 3       | Under “Cost Avoidance vs. Pay & Chase”, Medicaid no longer covers Pay & Chase for prenatal claims and claims related to child enforcement policies; therefore, this information was removed.                                       |
| 01-01-22 | Admin. & Billing Manual | 31      | Under “Health Insurance”, Maternal Health was deleted and (after 100 days) was added.                                                                                                                                              |
| 11-01-21 | Appendix 2              |         | Updated Carrier Codes                                                                                                                                                                                                              |
| 10-01-21 | Appendix 1              |         | Added Edit Codes 607 & 608 to the Appendix                                                                                                                                                                                         |
| 10-01-21 | 4                       | 18      | “Individual transportation provider” was updated to “individualized plan of care” (one instance)                                                                                                                                   |
| 09-01-21 | Forms                   |         | The Electronic Forms Transfer (EFT) was removed.                                                                                                                                                                                   |
| 09-01-21 | 4                       |         | Updated Procedure Codes that were effective 7-1-19.                                                                                                                                                                                |
| 08-01-21 | Appendix 2              |         | Updated Carried Codes that were effective 6-1-21.                                                                                                                                                                                  |
| 07-01-21 | Manual Homepage         |         | Updated Managed Care Supplement                                                                                                                                                                                                    |
| 07-01-21 | Admin. & Billing Manual | 50,51   | Tapes, Diskettes, CDs and Zip files were deleted as a means of filing claims directly to SCDHHS.                                                                                                                                   |
| 03-30-21 |                         |         | Cleaned up the following language: “Billable places of service” now says “service location”. Removed the following language: “Transferring Regional Associations”, “Age-appropriate Functional Assessments” and “Program Services” |
| 03-01-21 |                         |         | A link to the DC:0-5 Crosswalk was added to the manual homepage.                                                                                                                                                                   |
| 01-21-21 | Appendix 2              |         | Updated Carrier Codes                                                                                                                                                                                                              |
| 11-1-20  | Appendix 2              |         | Updated Carrier Codes                                                                                                                                                                                                              |

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| Date     | Section    | Page(s) | Change                                                                                                                   |
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| 10-15-20 |            | 5       | Updated policy language in the Provider Administrative and Billing Manual regarding “Claims for Medicaid Reimbursement.” |
| 9-18-20  |            |         | Updated the TPL supplement document                                                                                      |
| 9-18-20  |            | 25      | Provider Administrative & Billing Manual. Updated the “Disclosure of Information by Provider”                            |
| 07-15-20 | Appendix 1 |         | Added new edits 291 and 791.                                                                                             |
| 06-30-20 | Appendix 2 |         | Updated Carrier Codes                                                                                                    |
| 05-01-20 | Appendix 2 |         | Updated Carrier Codes                                                                                                    |
| 05-01-20 |            |         | A link was added to the homepage of each individual manual to access “Co-Payments.”                                      |
| 03-30-20 |            |         | As a correction to a change posted 8-14-19, the period has been placed inside of the quotation marks.                    |
| 12-16-19 | 6          |         | Clarified that there must be clinical justification if no signature by beneficiary on the IPOC.                          |
| 10-31-19 | Appendix 1 | 62      | Added new edit code 882                                                                                                  |
| 08-29-19 | Appendix 2 |         | Updated Carrier Codes. A link was added to each guide’s homepage to access the carrier codes.                            |
| 08-23-19 | Appendix 1 | 66      | Updated resolution for edit code 901                                                                                     |
| 08-14-19 |            |         | For consistency with CMS State regulations, any reference to the word “guides” has been replaced with “manuals.”         |
| 08-01-19 | Forms      |         | Uploaded New Electronic Funds Transfer (EFT) Form                                                                        |
| 07-02-19 | Appendix 1 | 33      | Updated CARC for edit code 636                                                                                           |
| 07-02-19 | Forms      |         | Updated EFT form                                                                                                         |

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| 07-01-19 | 1,3,5                   |                  | Replaced with New Provider Administrative and Billing Guide                                                                                                                               |
| 07-01-19 | Appendix 1              | 55,61,66         | Added new edit 870. Update edit codes 839 and 901                                                                                                                                         |
| 04-01-19 | 1                       | 35               | Updated Prepayment Reviews                                                                                                                                                                |
| 04-01-19 | Appendix 1              | 56               | Updated edit codes 906 and 907                                                                                                                                                            |
| 03-01-19 | Appendix 2              | -                | Updated carrier codes                                                                                                                                                                     |
| 12-01-18 | Appendix 2              | -                | Updated carrier codes                                                                                                                                                                     |
| 11-01-18 | Forms                   | -                | Updated Claim Reconsideration Form                                                                                                                                                        |
| 11-01-18 | Appendix 1              | 55-56            | Updated edit codes 906 and 907                                                                                                                                                            |
| 10-01-18 | Change Control Record   | 1, 2             | <ul style="list-style-type: none"> <li>Updated Forms section change descriptions for dates 01-01-18 and 03-01-18</li> <li>Updated Webpage change description for date 03-01-18</li> </ul> |
| 10-01-18 | Appendix 1              | 44, 55-56, 64-65 | Updated edit codes 820, 906, 907, and 977                                                                                                                                                 |
| 08-06-18 | 1                       | 25               | Updated Premium Payment Project                                                                                                                                                           |
| 08-06-18 | TPL Supplement          | 17-18            | Updated TPL Resources                                                                                                                                                                     |
| 08-01-18 | Appendix 2              | -                | Updated carrier codes                                                                                                                                                                     |
| 08-01-18 | Managed Care Supplement | -                | Updated entire section                                                                                                                                                                    |
| 07-01-18 | 3                       | 31-32<br>32      | <ul style="list-style-type: none"> <li>Updated Retro Health Insurance</li> <li>Updated Retro Medicare</li> </ul>                                                                          |
| 07-01-18 | 4                       | 1                | Updated maximum billable units for procedure code H2011                                                                                                                                   |

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| 07-01-18 | Appendix 1     | 3, 37, 42,<br>45, 52-57,<br>70, 73<br>48<br>66-67 | <ul style="list-style-type: none"> <li>Updated CARC and RARC for edit codes 059, 710, 738, 739, 757, 820, 821, 837, 838, 839, 843, 844, 912, 914, 928, 934, and 952</li> <li>Updated CARC for 786</li> <li>Updated Resolution for 906 and 907</li> </ul> |
| 07-01-18 | TPL Supplement | 15-16<br>17                                       | <ul style="list-style-type: none"> <li>Updated Retro Health and Pay &amp; Chase</li> <li>Updated TPL Resources</li> </ul>                                                                                                                                |
| 05-01-18 | Forms          | -                                                 | Updated Claim Reconsideration Form                                                                                                                                                                                                                       |
| 05-01-18 | Appendix 2     | -                                                 | Updated carrier codes                                                                                                                                                                                                                                    |
| 03-01-18 | Forms          | -                                                 | Updated SCDHHS letterhead on Fax Cover Sheet and LIPS Limit Exception Request Form                                                                                                                                                                       |
| 03-01-18 | Webpage        | -                                                 | Updated SCDHHS letterhead on Exception Fax Cover Sheet and Limit Exception Request                                                                                                                                                                       |
| 02-01-18 | Forms          | -                                                 | Updated Health Insurance Information Referral Form (DHHS Form 931)                                                                                                                                                                                       |
| 02-01-18 | Appendix 2     | -                                                 | Updated carrier codes                                                                                                                                                                                                                                    |
| 01-01-18 | 5              | 1                                                 | Updated Correspondence and Inquiries                                                                                                                                                                                                                     |
| 01-01-18 | Forms          | -                                                 | Updated SCDHHS letterhead on Fax Cover Sheet and LIPS Limit Exception Request Form                                                                                                                                                                       |
| 01-01-18 | Webpage        | -                                                 | Replaced Updated SCDHHS letterhead on Exception Fax Cover Sheet and Limit Exception Request                                                                                                                                                              |
| 12-01-17 | Forms          | -                                                 | Updated Claim Reconsideration Form                                                                                                                                                                                                                       |
| 11-01-17 | Appendix 2     | -                                                 | Updated carrier codes                                                                                                                                                                                                                                    |
| 10-01-17 | Appendix 1     | 3                                                 | Added new edit code 063                                                                                                                                                                                                                                  |
| 09-01-17 | Forms          | -                                                 | Updated Claims Reconsideration, Duplicate Remittance Advice Request, and Electronic Funds Transfer (EFT) Authorization Agreement forms                                                                                                                   |

## CHANGE CONTROL RECORD

| Date     | Section               | Page(s)  | Change                                                                                                                                                    |
|----------|-----------------------|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| 08-01-17 | 5                     | 4        | Corrected formatting                                                                                                                                      |
| 08-01-17 | Appendix 2            | -        | Updated carrier codes                                                                                                                                     |
| 07-01-17 | 3                     | -        | Corrected formatting                                                                                                                                      |
| 07-01-17 | Forms                 | -        | Updated Fax Cover Sheet and LIPS Limit Exception Request Form                                                                                             |
| 06-01-17 | Forms                 | -        | Updated Claim Reconsideration Form                                                                                                                        |
| 06-01-17 | Appendix 2            | -        | Updated carrier codes                                                                                                                                     |
| 05-01-17 | Appendix 1            | -        | Updated Provider Service Center Hours of Operation                                                                                                        |
| 04-01-17 | Forms                 | -        | Updated Fax Cover Sheet and LIPS Limit Exception Request Form                                                                                             |
| 03-01-17 | 2                     | 40, 41   | Updated Services Rendered Under Licensed Independent Social Worker-Clinical Practice section                                                              |
| 03-01-17 | Forms                 | -        | Updated Claim Reconsideration Form                                                                                                                        |
| 02-01-17 | Appendix 2            | -        | Updated carrier codes                                                                                                                                     |
| 01-01-17 | Change Control Record | 1        | Deleted Place of Service Key from Section 3, date 12-01-16                                                                                                |
| 01-01-17 | 2                     | 20<br>38 | <ul style="list-style-type: none"> <li>Updated Clinical Service Notes</li> <li>Added Service Limit Exception for Fee for Service Beneficiaries</li> </ul> |
| 01-01-17 | 4                     | 1        | <ul style="list-style-type: none"> <li>Updated Procedure Codes</li> </ul>                                                                                 |
| 01-01-17 | Forms                 | -        | <ul style="list-style-type: none"> <li>Added LIPS Exception Fax Cover Sheet</li> <li>Added LIPS Limit Exception Request Form</li> </ul>                   |
| 12-01-16 | 3                     | 7        | <ul style="list-style-type: none"> <li>Updated Diagnostic Codes</li> </ul>                                                                                |
| 12-01-16 | Forms                 | -        | Updated Claim Reconsideration Form                                                                                                                        |

## CHANGE CONTROL RECORD

| Date     | Section    | Page(s)                    | Change                                                                                                                                                                        |
|----------|------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11-01-16 | 2          | 21                         | Updated Billing Information/Location of Service                                                                                                                               |
| 11-01-16 | 3          | 7<br>8                     | Updated Modifiers<br>Updated Place of Service Key                                                                                                                             |
| 11-01-16 | 4          | 1                          | Added Modifier Key                                                                                                                                                            |
| 11-01-16 | Appendix 2 | -                          | Updated carrier codes                                                                                                                                                         |
| 10-01-16 | 1          | 5-6                        | Deleted SC Healthy Connections Checkup Program language and moved sample Checkup card to South Carolina Healthy Connections Medicaid Card section                             |
| 09-01-16 | Appendix 1 | 67                         | Updated edit code 979                                                                                                                                                         |
| 09-01-16 | Appendix 2 | -                          | Updated carrier codes                                                                                                                                                         |
| 08-01-16 | 1          | 2, 4, 5, 24,<br>27         | Updated to reflect Medicaid Bulletin dated July 11, 2016 – New Medicaid Cards                                                                                                 |
| 08-01-16 | Appendix 1 | 22, 23, 66                 | Updated edit codes 527, 532, and 965                                                                                                                                          |
| 07-01-16 | Appendix 1 | 3, 65                      | Updated edit codes 062 and 974                                                                                                                                                |
| 06-01-16 | 5          | -<br>1<br>3                | <ul style="list-style-type: none"> <li>Updated hyperlinks throughout section</li> <li>Updated Administration section</li> <li>Updated Procurement of Forms section</li> </ul> |
| 06-01-16 | Appendix 1 | 44<br>3, 14, 29,<br>30, 63 | Added new edit codes 801 and 802<br>Updated CARC for edit codes 079, 356, 357, 605, 693, and 958                                                                              |
| 05-01-16 | Appendix 1 | 6, 63, 67                  | Updated edit codes 150, 953, 989, 990                                                                                                                                         |
| 05-01-16 | Appendix 2 | -                          | Updated carrier codes                                                                                                                                                         |
| 04-01-16 | 2          | 10<br>32                   | <ul style="list-style-type: none"> <li>Updated Eligibility for Services</li> <li>Updated Psychological Testing and Evaluation</li> </ul>                                      |

## CHANGE CONTROL RECORD

| Date     | Section                 | Page(s)           | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
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| 04-01-16 | Managed Care Supplement | 18-19             | Replaced sample MCO cards                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 03-01-16 | Appendix 1              | 19, 23            | Added edit codes 450 and 532                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 02-01-16 | 1                       | -                 | Updated the following sections to reflect Medicaid Bulletin dated January 26, 2016 – Updates to Section 1 – All Provider Manuals: <ul style="list-style-type: none"> <li>• South Carolina Medicaid Program <ul style="list-style-type: none"> <li>◦ Program Description</li> <li>◦ SC Healthy Connections Medicaid Card(s)</li> </ul> </li> <li>• Records/Documentation Requirements <ul style="list-style-type: none"> <li>◦ General Information</li> <li>◦ Signature Policy</li> </ul> </li> <li>• Medicaid Program Integrity <ul style="list-style-type: none"> <li>◦ Program Integrity</li> </ul> </li> <li>• Appeals</li> </ul> |
| 01-01-16 | 1                       | 19                | Updated to reflect Medicaid Bulletin dated December 9, 2015 - Charge Limits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 01-01-16 | 2                       | 6-7               | Revised LIP Enrollment Guidelines                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 01-01-16 | 4                       | 1                 | Updated procedure codes table                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 01-01-16 | Appendix 1              | 21                | Added edit code 527                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 12-01-15 | Cover                   | -                 | December 1, 2015 - Replaced manual cover                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 11-01-15 | Appendix 1              | 19, 44-47         | Revised edit code 507, 821, 837, 838, 839                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 10-01-15 | 1                       | 7<br>10           | <ul style="list-style-type: none"> <li>• Updated to add SCDHHS alerts</li> <li>• Updated Provider Participation</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 10-01-15 | Appendix 1              | 1<br><br>1<br>All | <ul style="list-style-type: none"> <li>• Updated general instructions</li> <li>• Updated the following to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/ Procedure Coding System <ul style="list-style-type: none"> <li>◦ Added note to general instructions</li> <li>◦ Replaced ICD-9 with ICD-CM throughout section</li> </ul> </li> </ul>                                                                                                                                                                                                                                                           |

## CHANGE CONTROL RECORD

| Date     | Section    | Page(s)            | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
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|          |            | 4, 20, 23, 27, 43  | <ul style="list-style-type: none"> <li>Deleted edit codes 102-109, 112-116, 503, 527, 566, 791, 792</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 09-01-15 | 2          | 12,13<br>33,34     | <ul style="list-style-type: none"> <li>Added ICD-10-CM language to reflect Medicaid Bulletin dated June 1, 2015 - ICD-10 Clinical Modification/ Procedure Coding System</li> <li>Updated Family Psychotherapy Section</li> </ul>                                                                                                                                                                                                                                                                                                             |
| 09-01-15 | 3          | 6-7<br>13-14<br>21 | <ul style="list-style-type: none"> <li>Updated the following sections to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/ Procedure Coding System: <ul style="list-style-type: none"> <li>Diagnostic Codes</li> <li>CMS-1500 Claim Form Completion Instructions, field 21</li> </ul> </li> <li>Updated SC Medicaid Web-based Claims Submission Tool to reflect Medicaid Bulletin dated June 19, 2015 — Claim Submission Web Portal (Webtool) Enhancement SC Medicaid Web-based Claims Submission Tool</li> </ul> |
| 09-01-15 | Appendix 1 | 5, 14              | <ul style="list-style-type: none"> <li>Added edit codes 270 and 271 and updated edit code 110 to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/Procedure Coding System</li> </ul>                                                                                                                                                                                                                                                                                                                              |
| 07-01-15 | Appendix 3 | 1-2                | Updated Copayment Schedule                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 06-01-15 | 2          | 26-27<br>27<br>29  | Updated the following sections: <ul style="list-style-type: none"> <li>Comprehensive Assessment – Initial and Follow-up</li> <li>CALOCUS Assessment — PRTF and Community Support Services (formerly CALOCUS Assessment — PRTF)</li> <li>Service Documentation</li> </ul>                                                                                                                                                                                                                                                                     |
| 03-13-15 | 3          | 12-13<br>22        | <ul style="list-style-type: none"> <li>Updated CMS-1500 Claim Form Completion Instructions</li> <li>Updated SC Medicaid Web-based Claims Submission Tool (Web Tool)</li> </ul>                                                                                                                                                                                                                                                                                                                                                               |
| 03-01-15 | Appendix 2 |                    | Updated carrier codes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

## CHANGE CONTROL RECORD

| Date     | Section                 | Page(s)                       | Change                                                                                                                                                                                                                                                       |
|----------|-------------------------|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 02-01-15 | 2                       | 18-24<br>26-29                | Updated the following sections: <ul style="list-style-type: none"> <li>• Program Requirements</li> <li>• Program Services</li> <li>• Core Treatment – Psychotherapy and Counseling Services</li> </ul>                                                       |
| 02-01-15 | 4                       | 1,2                           | Updated procedure codes table                                                                                                                                                                                                                                |
| 01-01-15 | Forms                   |                               | Updated Claim Reconsideration form                                                                                                                                                                                                                           |
| 12-01-14 | 1                       | 9, 10                         | Updated Provider Participation to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals                                                                                                                             |
| 12-01-14 | 3                       | 2-4<br>25-26                  | Added the following policies: <ul style="list-style-type: none"> <li>• Copayment</li> <li>• Claim Reconsideration</li> </ul>                                                                                                                                 |
| 12-01-14 | Forms                   |                               | Added Claim Reconsideration form                                                                                                                                                                                                                             |
| 12-01-14 | Appendix 1              | 6, 50                         | Updated edit codes 121 and 839                                                                                                                                                                                                                               |
| 12-01-14 | Appendix 3              | 1-2                           | Updated Copayment Schedule                                                                                                                                                                                                                                   |
| 12-01-14 | Managed Care Supplement | 2                             | Updated Managed Care Organizations (MCOs) to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals                                                                                                                  |
| 11-01-14 | Appendix 1              | 70                            | Updated edit code 989                                                                                                                                                                                                                                        |
| 10-01-14 | 1                       | 33-34                         | Updated Medicaid Beneficiary Lock-In Program                                                                                                                                                                                                                 |
| 10-01-14 | Appendix 1              | 3, 31, 36,<br>48-49, 61<br>46 | <ul style="list-style-type: none"> <li>• Updated edit code 079, 637, 719, 820, 821, 908, 909</li> <li>• Added new edit code 790</li> </ul>                                                                                                                   |
| 09-01-14 | 2                       | 2<br>5<br>7<br>9              | Updated the following sections: <ul style="list-style-type: none"> <li>• Overview</li> <li>• Provider Qualifications</li> <li>• Managed Care Organizations</li> <li>• Requirements for Participation in Rehabilitative Behavioral Health Services</li> </ul> |

## CHANGE CONTROL RECORD

| Date     | Section                   | Page(s)                                   | Change                                                                                                                                                                                                                                                                                                                                                                                                 |
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|          |                           | 10<br>16<br>20<br>26<br>28-29<br>29<br>32 | <ul style="list-style-type: none"> <li>• Eligibility for Services</li> <li>• Out of Home Placement</li> <li>• Clinical Service Notes (CSNs)</li> <li>• Comprehensive Assessment – Initial And Follow-Up</li> <li>• Psychological Testing and Evaluation</li> <li>• Service Documentation for Psychological Testing and Evaluation</li> <li>• Service Documentation for Family Psychotherapy</li> </ul> |
| 09-01-14 | 4                         | 1<br>2                                    | <ul style="list-style-type: none"> <li>• Updated Psychological Testing/Evaluation</li> <li>• Added billing language for Service Plan Development</li> </ul>                                                                                                                                                                                                                                            |
| 08-01-14 | 1                         | 6                                         | Updated to reflect Medicaid Bulletin dated July 22, 2014 – Coverage of New Screening Services for Healthy Connections Checkup                                                                                                                                                                                                                                                                          |
| 08-01-14 | Appendix 1                | 51, 69<br>24, 48-51,<br>58                | <ul style="list-style-type: none"> <li>• Deleted edit codes 845 and 969</li> <li>• Updated edit codes 537, 837-839, 843, 844, and 892</li> </ul>                                                                                                                                                                                                                                                       |
| 07-01-14 | 2                         | 4-29<br>32-36                             | <ul style="list-style-type: none"> <li>• Updated the following sections: <ul style="list-style-type: none"> <li>◦ Program Requirements</li> <li>◦ Program Services</li> </ul> </li> </ul>                                                                                                                                                                                                              |
| 07-01-14 | 4                         | 1,2                                       | Updated Procedure Codes for Physician and Self-Referrals                                                                                                                                                                                                                                                                                                                                               |
| 07-01-14 | Forms                     | -                                         | Removed DHHS Form 254                                                                                                                                                                                                                                                                                                                                                                                  |
| 07-01-14 | Appendix 1                | 15                                        | Updated resolution for edit code 349, 369, 509                                                                                                                                                                                                                                                                                                                                                         |
| 06-01-14 | Appendix 1                | 3, 12                                     | Updated resolutions for edit codes 079, 227, and 239                                                                                                                                                                                                                                                                                                                                                   |
| 06-01-14 | Appendix 2                | All                                       | Updated carrier codes                                                                                                                                                                                                                                                                                                                                                                                  |
| 05-01-14 | General Table of Contents | 1                                         | Removed DHHS county office listing                                                                                                                                                                                                                                                                                                                                                                     |

## CHANGE CONTROL RECORD

| Date     | Section    | Page(s)                                                     | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
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| 05-01-14 | 5          | 1<br>5                                                      | <ul style="list-style-type: none"> <li>Replaced reference to county office listing with the Where To Go for Help web address</li> <li>Removed DHHS county office listing</li> </ul>                                                                                                                                                                                                                                                                                                                                                                  |
| 05-01-14 | Appendix 1 | 1, 2, 4, 45,<br>46, 62, 64,<br>92, 93                       | Updated edit codes 007, 052, 079, 715, 719, 837, 839, 977, 984                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 04-01-14 | 1          | 6, 23, 25<br><br>29-31<br>32<br>33<br>37<br>39<br><br>41-44 | <ul style="list-style-type: none"> <li>Updated the following sections to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form</li> <li>Updated the following sections: <ul style="list-style-type: none"> <li>Program Integrity</li> <li>Recovery Audit Contractor</li> <li>Beneficiary Oversight</li> <li>Fraud</li> <li>Referrals to the Medicaid Fraud Control Unit</li> <li>Updated acronym for U.S. Department of Health and Human Services, Office of Inspector General (HHS-OIG)</li> </ul> </li> </ul> |
| 04-01-14 | 3          | 1-33<br><br>6-17<br><br>18<br>20                            | <ul style="list-style-type: none"> <li>Updated to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form</li> <li>Updated to reflect Medicaid Bulletin dated November 30, 2013 – Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version</li> <li>Updated Trading Partner Agreement</li> <li>Updated SC Medicaid Web-based Claims Submission Tool (Web Tool)</li> </ul>                                                                                                                          |
| 04-01-14 | 5          | 10                                                          | Updated Horry County address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 04-01-14 | Forms      |                                                             | <ul style="list-style-type: none"> <li>Updated Reasonable Effort Documentation and Duplicate Remittance Advice Request forms</li> <li>Removed note on CMS-1500 (02/12) version claim form</li> <li>Removed CMS-1500 (08/05) version claim form(s)</li> <li>Removed Sample Edit Correction Form</li> <li>Updated Sample Remittance Advice</li> </ul>                                                                                                                                                                                                  |

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| Date     | Section        | Page(s)                                                           | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| 04-01-14 | Appendix 1     | 35<br>-                                                           | <ul style="list-style-type: none"> <li>Added edit code 527</li> <li>Entire section:               <ul style="list-style-type: none"> <li>Updated to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form</li> <li>Updated to reflect Medicaid Bulletin dated November 30, 2013 – Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version</li> </ul> </li> </ul>                                                                                                      |
| 04-01-14 | TPL Supplement | 5<br>6-8<br>9-10<br>10-11<br><br>13-14<br>15-16<br>22-23<br>30-31 | <ul style="list-style-type: none"> <li>Updated the following sections to reflect Medicaid Bulletin dated December 3, 2013 – Discontinuation of Edit Correction Form:               <ul style="list-style-type: none"> <li>Timely Filing Requirements</li> <li>Reasonable Effort</li> <li>Nursing Facility Claims</li> <li>Professional, Institutional, and Dental Claims</li> <li>Rejected Claims</li> <li>Recovery</li> <li>Sample Forms – Reasonable Effort</li> <li>Sample Forms – ECF (deleted)</li> </ul> </li> </ul> |
| 03-01-14 | 2              | 29-30                                                             | Updated Psychological Testing and Evaluation section                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 03-01-14 | 4              | 1-5                                                               | Updated the following sections: <ul style="list-style-type: none"> <li>Procedure Codes for Physician and Self-Referrals</li> <li>Procedure Codes Requiring State Agency Referral</li> <li>Procedure Codes with Rates</li> </ul>                                                                                                                                                                                                                                                                                            |
| 02-01-14 | Cover          | -                                                                 | January 1, 2014 - Replaced manual cover                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 02-01-14 | 5              | 9                                                                 | Updated Florence County office telephone number                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 01-01-14 | 1              | 1, 2, 11<br><br>6, 23, 25                                         | Updated to reflect the following bulletins: <ul style="list-style-type: none"> <li>Managed Care Organizational Changes dated November 15, 2013</li> <li>Discontinuation of Edit Correction Forms (ECFs) dated December 3, 2013</li> </ul> Updated the following sections:                                                                                                                                                                                                                                                  |

## CHANGE CONTROL RECORD

| Date     | Section    | Page(s)                                          | Change                                                                                                                                                                                                                                                                                                                                                                   |
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|          |            | 1-2<br>4<br><br>6<br><br>26<br>29-30<br>32<br>32 | <ul style="list-style-type: none"> <li>• Eligibility Determination</li> <li>• South Carolina Health Connections Medicaid card</li> <li>• South Carolina Web-based Claims Submissions Tool</li> <li>• Retroactive Eligibility</li> <li>• Program Integrity</li> <li>• Recovery Audit Contractor</li> <li>• Beneficiary Explanation of Medical Benefits Program</li> </ul> |
| 01-01-14 | 2          |                                                  | Updated entire section to reflect policy effective January 1, 2014                                                                                                                                                                                                                                                                                                       |
| 01-01-14 | 3          | -                                                | Updated entire section to reflect the following bulletins: <ul style="list-style-type: none"> <li>• Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013</li> <li>• Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014</li> <li>• Managed Care Organizational Changes dated November 15, 2013</li> </ul> |
| 01-01-14 | 4          | 1-4                                              | Updated Procedure Codes for Physician and self-Referrals and PROCEDURE CODES requiring state agency referral sections                                                                                                                                                                                                                                                    |
| 01-01-14 | 5          | 1<br>3-4                                         | Updated the following sections <ul style="list-style-type: none"> <li>• Correspondence and Inquiries</li> <li>• Procurement of Forms</li> </ul>                                                                                                                                                                                                                          |
| 01-01-14 | Forms      |                                                  | <ul style="list-style-type: none"> <li>• Added CMS-1500 (02/12) version claim form</li> <li>• Added note to CMS-1500 (05/85) version claim form</li> <li>• Added SCDHHS LIP Prior Authorization Request and SCDHHS Behavioral Health Referral and Feedback forms</li> <li>• Updated Duplicate Remittance Advice Request and EFT Authorization Agreement forms</li> </ul> |
| 01-01-14 | Appendix 1 |                                                  | Updated to reflect the following bulletins:                                                                                                                                                                                                                                                                                                                              |

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| Date     | Section                 | Page(s)                        | Change                                                                                                                                                                                                                                                                                                  |
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|          |                         |                                | <ul style="list-style-type: none"> <li>Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013</li> <li>Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014</li> <li>Managed Care Organizational Changes dated November 15, 2013</li> </ul> |
| 01-01-14 | Managed Care Supplement |                                | Updated to reflect bulletin Managed Care Organizational Changes dated November 15, 2013                                                                                                                                                                                                                 |
| 01-01-14 | TPL Supplement          |                                | <ul style="list-style-type: none"> <li>Updated to reflect bulletin Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014</li> </ul>                                                                                                                           |
| 12-01-13 | 5                       | 12                             | Updated Orangeburg mailing address zip codes                                                                                                                                                                                                                                                            |
| 12-01-13 | Forms                   | -                              | Updated the following documents: <ul style="list-style-type: none"> <li>DHHS Form 254</li> <li>Medical Necessity Statement for Rehabilitative Services</li> <li>LIPS Referral Form</li> </ul>                                                                                                           |
| 11-01-13 | 5                       | 13                             | Updated York County mailing address                                                                                                                                                                                                                                                                     |
| 11-01-13 | MC Supplement           | 18                             | Replaced BlueChoice MCO Medicaid card                                                                                                                                                                                                                                                                   |
| 10-01-13 | 5                       | 12<br>13                       | <ul style="list-style-type: none"> <li>Updated Orangeburg office and mailing address</li> <li>Updated York County office address</li> </ul>                                                                                                                                                             |
| 10-01-13 | Appendix 1              | -<br>5, 39<br>69<br>37, 42, 44 | <ul style="list-style-type: none"> <li>Updated CARCs/RARCs throughout section</li> <li>Added edit codes 110 and 725</li> <li>Deleted edit code 961</li> <li>Revised edit codes 720, 749, 750, 758, and 759</li> </ul>                                                                                   |
| 10-01-13 | MC Supplement           | 20                             | Added WellCare MCO Medicaid card and contact information                                                                                                                                                                                                                                                |
| 09-01-13 | 5                       | 8<br>10<br>13                  | <ul style="list-style-type: none"> <li>Updated Darlington County zip code</li> <li>Updated Laurens County phone number</li> <li>Updated York County office address</li> </ul>                                                                                                                           |

## CHANGE CONTROL RECORD

| Date     | Section    | Page(s)                                                                   | Change                                                                                                                                                                                                                                                                                                                                           |
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| 08-01-13 | 5          | 13                                                                        | <ul style="list-style-type: none"> <li>Updated York County physical address</li> </ul>                                                                                                                                                                                                                                                           |
| 08-01-13 | Appendix 1 | 1<br>50, 51<br>72                                                         | <ul style="list-style-type: none"> <li>Updated resolution for edit code 007</li> <li>Updated RARC and resolution for edit codes 820 and 821</li> <li>Deleted edit codes 954, 955, and 956</li> </ul>                                                                                                                                             |
| 08-01-13 | Appendix 2 | All                                                                       | Updated carrier codes                                                                                                                                                                                                                                                                                                                            |
| 07-01-13 | 5          | 8<br><br>11                                                               | <ul style="list-style-type: none"> <li>Updated Colleton County office telephone number</li> <li>Deleted Newberry County PO Box address</li> </ul>                                                                                                                                                                                                |
| 06-01-13 | 5          | 12                                                                        | <ul style="list-style-type: none"> <li>Updated Richland county office telephone number</li> </ul>                                                                                                                                                                                                                                                |
| 06-01-13 | Forms      | -                                                                         | <ul style="list-style-type: none"> <li>Updated LIPS Referral Form</li> <li>Updated LIPS Authorization Form</li> </ul>                                                                                                                                                                                                                            |
| 06-01-13 | Appendix 1 | 5, 11, 15,<br>33, 40<br>30                                                | <ul style="list-style-type: none"> <li>Updated resolutions for edit codes 107, 219, 339 673, 720</li> <li>Deleted edit code 577</li> </ul>                                                                                                                                                                                                       |
| 04-01-13 | 1          | 6                                                                         | Corrected the URL for <a href="https://www.MedicaidLearning.com">MedicaidLearning.com</a>                                                                                                                                                                                                                                                        |
| 04-01-13 | Appendix 1 | 2<br><br>20, 25, 28<br>4, 39, 52,<br>53, 57, 59<br>73<br>50, 51<br>67, 69 | <ul style="list-style-type: none"> <li>Changed edit code description reference DMR and MR/RD to ID/RD for edit code 052</li> <li>Updated CARCs for edit codes 460, 544, 569</li> <li>Updated resolutions for edit codes 079, 722, 837, 838, 855, 865, 960</li> <li>Added edit codes 820, 821</li> <li>Updated edit code 935, 938, 939</li> </ul> |
| 04-01-13 | Appendix 2 | -                                                                         | Updated carrier code list                                                                                                                                                                                                                                                                                                                        |
| 03-01-13 | 2          | 7,10                                                                      | Changed references to mental retardation) intellectual disabilities or related disabilities)                                                                                                                                                                                                                                                     |
| 03-01-13 | 4          | -                                                                         | Updated modifiers and units of service throughout document                                                                                                                                                                                                                                                                                       |
| 03-01-13 | 5          | 10                                                                        | Deleted Jasper County PO Box address                                                                                                                                                                                                                                                                                                             |

## CHANGE CONTROL RECORD

| Date     | Section                   | Page(s)                          | Change                                                                                                                                                                                                                                                                    |
|----------|---------------------------|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 03-01-13 | Appendix 1                | i<br>2, 38, 70<br><br>38, 54, 70 | Deleted Change Log<br>Changed edit code description reference to DMR and MR/RD to ID/RD for edit codes 052, 053, 712, and 953<br>Updated resolutions for edit codes 714, 851, and 953                                                                                     |
| 03-01-13 | Managed Care Supplement   | 7                                | Deleted the Department of Alcohol and Other Drug Abuse from agencies exempt from prior authorizations                                                                                                                                                                     |
| 03-01-13 | Appendices and Supplement | -                                | Added a cover page                                                                                                                                                                                                                                                        |
| 02-01-13 | 1                         | 18                               | Updated URL address for the National Correct Coding Initiative (NCCI)                                                                                                                                                                                                     |
| 02-01-13 | Forms                     | -                                | Revised DHHS Form 254                                                                                                                                                                                                                                                     |
| 01-16-13 | 4                         | 1-2                              | <ul style="list-style-type: none"> <li>Deleted reference to reimbursement rates</li> <li>Deleted procedure code 90804, Individual Therapy w/Client</li> <li>Added procedure codes for Individual Psychotherapy, face to face</li> </ul>                                   |
| 01-11-12 | Forms                     | -                                | Corrected procedure code for Diagnostic Assessment without medical- initial on Form 254                                                                                                                                                                                   |
| 01-04-13 | Forms                     | -                                | Corrected procedure codes for Individual Psychotherapy on Form 254                                                                                                                                                                                                        |
| 01-01-13 | Forms                     | -                                | Replaced Form 254 sample                                                                                                                                                                                                                                                  |
| 01-01-13 | 5                         | 7<br>9                           | <ul style="list-style-type: none"> <li>Added Chester county Zip+4 code</li> <li>Updated Greenville PO Box address</li> </ul>                                                                                                                                              |
| 01-01-13 | Appendix 1                | -                                | Added Change Log for section changes                                                                                                                                                                                                                                      |
| 12-03-12 | 1                         | 6<br><br>7-8<br><br>27-32        | <ul style="list-style-type: none"> <li>Updated web addresses for provider information and provider training</li> <li>Revised heading and language to reflect new provider enrollment requirements</li> <li>Updated Program Integrity language (entire section)</li> </ul> |

## CHANGE CONTROL RECORD

| Date     | Section        | Page(s)                                                                                      | Change                                                                                                                                                                                                                                                                                                             |
|----------|----------------|----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          |                | 33-41                                                                                        | <ul style="list-style-type: none"> <li>Revised heading and language for Medicaid Anti-Fraud Provisions/Payment Suspension/Provider Exclusions/Terminations (entire section)</li> </ul>                                                                                                                             |
| 12-03-12 | 3              | 6<br>10<br>18, 32, 34<br>22-23                                                               | <ul style="list-style-type: none"> <li>Updated National Provider Identifier and Medicaid Provider Number</li> <li>Updated fields 17, 17b to add requirement for referring or ordering provider NPI</li> <li>Updated provider information web addresses</li> <li>Updated Electronic Funds Transfer (EFT)</li> </ul> |
| 12-01-12 | 5              | 4<br>11                                                                                      | <ul style="list-style-type: none"> <li>Updated web address for provider information</li> <li>Updated McCormick county office telephone number</li> </ul>                                                                                                                                                           |
| 12-01-12 | Appendix 1     | 24, 26, 27,<br>32, 33<br>19, 27, 40,<br>44, 45, 47,<br>49, 50, 55,<br>56, 57, 59,<br>60, 61, | <ul style="list-style-type: none"> <li>Updated CARCs for edit codes 538, 552, 555, 561, 562, 563, 636, 637, 690</li> <li>Updated resolutions for edit codes 402, 561, 562, 563, 721, 722, 748, 749, 752, 753, 769, 791, 795, 852, 853, 856, 860, 884, 887, 892, 897, 925, 926</li> </ul>                           |
| 12-01-12 | TPL Supplement | 8, 9, 17                                                                                     | Updated web addresses for provider information and provider training                                                                                                                                                                                                                                               |
| 11-01-12 | Appendix 2     | -                                                                                            | Updated carrier code list                                                                                                                                                                                                                                                                                          |
| 10-05-12 | Forms          | -                                                                                            | Updated Duplicate Remittance Advice Request Form                                                                                                                                                                                                                                                                   |
| 10-03-12 | 2              | 5                                                                                            | Replaced hyperlink for LIP pre-enrollment orientation                                                                                                                                                                                                                                                              |
| 10-01-12 | 1              | 4                                                                                            | Replaced back of Healthy Connections Medicaid card                                                                                                                                                                                                                                                                 |
| 10-01-12 | Appendix 1     | -                                                                                            | Updated edit code information through document                                                                                                                                                                                                                                                                     |
| 08-01-12 | 1              | 2, 8, 9, 12,<br>13, 15, 25,<br>34                                                            | Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012                                                                                                                                                                                                                          |

## CHANGE CONTROL RECORD

| Date     | Section                 | Page(s)                                                                                   | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------|-------------------------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 08-01-12 | 2                       | 44                                                                                        | Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012                                                                                                                                                                                                                                                                                                                                                                                    |
| 08-01-12 | 3                       | 1, 27, 30, 34<br>6, 17, 22                                                                | <ul style="list-style-type: none"> <li>Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>Updated hyperlinks</li> </ul>                                                                                                                                                                                                                                                                                                      |
| 08-01-12 | 5                       | 1<br><br>5<br><br>7                                                                       | <ul style="list-style-type: none"> <li>Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>Removed fax request information for SCDHHS forms</li> <li>Added SCDHHS forms online order information</li> <li>Updated telephone number for Greenville county office</li> </ul>                                                                                                                                                    |
| 08-01-12 | Forms                   | -                                                                                         | <ul style="list-style-type: none"> <li>Deleted forms 140 and 142</li> <li>Updated Duplicate Remittance Advice Request Form</li> </ul>                                                                                                                                                                                                                                                                                                                                        |
| 08-01-12 | Appendix 1              | -<br><br>1, 24, 60, 65, 66-67, 70-72<br>15, 31, 69<br>8, 10, 29, 31<br>10, 11, 14, 34, 48 | <ul style="list-style-type: none"> <li>Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>Replaced CARC 141 or CARC A1 for edit codes 52, 053, 517, 600, 924-926, 929, 954, 961, 964, 966, 967, 969, 980, 985-987</li> <li>Added edit codes 349, 590, 978, 990, 991-995</li> <li>Deleted edit codes 166, 205, 573, 574, 593, 596</li> <li>Updated resolution for edit codes 170-172, 171, 174, 210, 321, 711, 798</li> </ul> |
| 08-01-12 | Managed Care Supplement | 1-2<br><br>7<br><br>11<br><br>17<br><br>19                                                | <ul style="list-style-type: none"> <li>Changed Division of Care Management to Bureau of Managed Care</li> <li>Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>Removed language limiting enrollment to 2500 members</li> <li>Update contact information for Palmetto Physician Connections</li> <li>Added to “Medicaid” to BlueChoice HealthPlan</li> </ul>                                                                |
| 08-01-12 | TPL Supplement          | 5, 6, 10, 17, 24                                                                          | Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012                                                                                                                                                                                                                                                                                                                                                                                    |

## CHANGE CONTROL RECORD

| Date     | Section    | Page(s)                                                                                                                                                                                                      | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 07-01-12 | 2          | <div>8-12</div> <div>13-14</div> <div>16</div> <div>19-21</div> <div>3</div> <div>7</div> <div>15</div> <div>42</div> <div>11</div> <div>13</div> <div>13, 14</div> <div>15</div> <div>15</div> <div>-</div> | <ul style="list-style-type: none"> <li>• Updated QIO information to reflect Medicaid Bulletin dated May 15, 2012 in the following sections:               <ul style="list-style-type: none"> <li>◦ Medical Necessity (entire section)</li> <li>◦ Quality Improvement Organization – Physician Referrals (entire section)</li> <li>◦ Retroactive Coverage</li> <li>◦ Clinical Records and Documentation Requirements (entire section)</li> </ul> </li> <li>• Updated policy in the following sections:               <ul style="list-style-type: none"> <li>◦ Program Requirements</li> <li>◦ Eligibility for Services</li> <li>◦ State Agency Referrals/Prior Authorization (PA)</li> <li>◦ Licensed Independent Social Work- Clinical Practice Supervision</li> </ul> </li> <li>• Document heading changes:               <ul style="list-style-type: none"> <li>◦ “QIO MNS Confirmation” to “MNS Confirmation”</li> <li>◦ “Quality Improvement Organization” to “Quality Improvement Organization – Physician Referrals”</li> <li>◦ Added subheadings “Physicians Responsibilities” and “QIO Responsibilities”</li> <li>◦ “Referral Process/Prior Authorization (PA) – DHHS Form 254” to “State Agency Referrals/Prior Authorization (PA)”</li> <li>◦ Added subheading “DHHS Form 254”</li> </ul> </li> <li>• Editorial changes throughout document</li> </ul> |
| 07-01-12 | 4          | <div>1</div> <div>2</div>                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>• Updated Procedure Codes Requiring Physician Referral and Prior Authorization to reflect Medicaid Bulletin dated May 15, 2012</li> <li>• Updated Procedure Codes Requiring State Agency Referral</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 07-01-12 | Appendix 1 | <div>16, 48</div> <div>45</div>                                                                                                                                                                              | <ul style="list-style-type: none"> <li>• Deleted edit codes 386 and 868</li> <li>• Added edit codes 837, 838, 839</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 07-01-12 | Appendix 2 | -                                                                                                                                                                                                            | Updated carrier codes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

## CHANGE CONTROL RECORD

| Date     | Section    | Page(s)                         | Change                                                                                                                                                                             |
|----------|------------|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 06-01-12 | 2          | 10, 11,<br>13-16, 19,<br>20, 26 | Updated QIO and 254 Form information                                                                                                                                               |
| 06-01-12 | 4          | All                             | Updated QIO information and rates                                                                                                                                                  |
| 06-01-12 | Forms      | -                               | <ul style="list-style-type: none"> <li>Updated the Medical Necessity Statement</li> <li>Updated the LIPS Referral Form</li> <li>Updated the LIPS Authorization Form</li> </ul>     |
| 05-01-12 | Appendix 1 | 62                              | Updated edit code 975                                                                                                                                                              |
| 04-01-12 | 1          | 4                               | Replaced South Carolina Healthy Connections card                                                                                                                                   |
| 04-01-12 | 5          | 11<br>12                        | <ul style="list-style-type: none"> <li>Updated address for Marion County</li> <li>Updated phone number for Newberry County</li> </ul>                                              |
| 04-01-12 | Forms      | -                               | <ul style="list-style-type: none"> <li>Added Form 130</li> <li>Removed Mental Health form</li> <li>Removed LMSW form</li> </ul>                                                    |
| 02-07-12 | Cover      | -                               | Manual cover updated January 1, 2012                                                                                                                                               |
| 02-07-12 | Appendix 1 | 18<br>24<br>30                  | <ul style="list-style-type: none"> <li>Updated edit code 402</li> <li>Updated edit code 544</li> <li>Updated edit code 636, 637, and 642</li> </ul>                                |
| 02-01-12 | 3          | 19<br>22                        | <ul style="list-style-type: none"> <li>Added a note regarding The Web Tool</li> <li>Updated the Remittance Advice -835 Transaction</li> </ul>                                      |
| 02-01-12 | 5          | 9                               | Updated the Fairfield county office number                                                                                                                                         |
| 02-01-12 | Appendix 1 | 18<br>30<br><br>42<br>49        | <ul style="list-style-type: none"> <li>Updated edit code 402</li> <li>Updated edit code 636, 637, and 642</li> <li>Updated edit code 766</li> <li>Updated edit code 867</li> </ul> |
| 01-01-12 | 1          | 2-5, 20,<br>24                  | Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11                                                                    |

## CHANGE CONTROL RECORD

| Date     | Section                 | Page(s)                              | Change                                                                                                                                                                                                                                                                                                                                           |
|----------|-------------------------|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 01-01-12 | 2                       | 8, 44                                | Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11                                                                                                                                                                                                                                  |
| 01-01-12 | 3                       | -<br>22                              | <ul style="list-style-type: none"> <li>Updated hyperlinks throughout section</li> <li>Updated EFT information</li> </ul>                                                                                                                                                                                                                         |
| 01-01-12 | 5                       | 1                                    | Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11                                                                                                                                                                                                                                  |
| 01-01-12 | Appendix 1              | 62<br><br>-                          | <ul style="list-style-type: none"> <li>Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11</li> <li>Updated CARCs and RARCs throughout the document</li> </ul>                                                                                                                       |
| 01-01-12 | Managed Care Supplement | 9                                    | Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11                                                                                                                                                                                                                                  |
| 01-01-12 | TPL Supplement          | 2                                    | Deleted IVRS Information per “Retirement of Toll Free Eligibility Verification Line” bulletin released 11-18-11                                                                                                                                                                                                                                  |
| 11-01-11 | 1                       | 24                                   | Updated TPL contact information                                                                                                                                                                                                                                                                                                                  |
| 11-01-11 | 3                       | 33, 40, 41                           | Updated TPL contact information                                                                                                                                                                                                                                                                                                                  |
| 11-01-11 | TPL Supplement          | 6, 15<br><br>12<br><br><br>3, 17, 19 | <ul style="list-style-type: none"> <li>Changed Medicare timely filing requirement to two years and six months</li> <li>Deleted policy to use Medicaid legacy provider number on the same line as the Medicaid carrier code</li> <li>Deleted sample legacy number from UB-04 TPL Fields table</li> <li>Updated TPL contact information</li> </ul> |
| 10-01-11 | Appendix 1              | 14, 29<br>47                         | <ul style="list-style-type: none"> <li>Added edit codes 334 and 584</li> <li>Updated edit code 845</li> </ul>                                                                                                                                                                                                                                    |
| 09-01-11 | 1                       | 19                                   | Deleted information regarding National Correct Coding Initiative                                                                                                                                                                                                                                                                                 |

## CHANGE CONTROL RECORD

| Date     | Section                 | Page(s)        | Change                                                                                                                                                                                                          |
|----------|-------------------------|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09-01-11 | 5                       | 13             | Updated zip code for Spartanburg County office                                                                                                                                                                  |
| 09-01-11 | Appendix 1              | 15, 29, 30     | Added edit code 361, 591, 596 and 605                                                                                                                                                                           |
| 08-01-11 | 3                       | -              | Updated language throughout section to reflect the current billing policies including claim processing, claim submission, and copayments                                                                        |
| 08-01-11 | Appendix 1              | 8              | Updated edit codes 165 and 166                                                                                                                                                                                  |
| 08-01-11 | Appendix 3              | 1              | Updated the copayment schedule per the bulletin effective July 11, 2011                                                                                                                                         |
| 08-01-11 | Managed Care Supplement | 1, 5           | Updated to reflect the new beneficiary copayment requirements in accordance with Public Notice posted July 8, 2011                                                                                              |
| 07-01-11 | 5                       | 13             | Deleted PO Box address for the Spartanburg County Office                                                                                                                                                        |
| 07-01-11 | Forms                   | -              | <ul style="list-style-type: none"> <li>Updated Authorization Form</li> <li>Added Mental Health Form</li> <li>Added LMSW Registration Form</li> </ul>                                                            |
| 07-01-11 | Appendix 1              | 12<br>43<br>56 | <ul style="list-style-type: none"> <li>Updated resolution for edit code 300</li> <li>Added edit codes 840 and 841</li> <li>Updated Provider Enrollment Contact information in edit codes 941 and 944</li> </ul> |
| 07-01-11 | Appendix 3              | 1              | Updated the copayment schedule per the bulletin effective July 8, 2011                                                                                                                                          |
| 06-01-11 | 5                       | 5              | Corrected Abbeville County PO Box Zip+4 Code                                                                                                                                                                    |
| 06-01-11 | Forms                   | -              | Removed Referral Request for Out of State Therapeutic Treatment Services form                                                                                                                                   |
| 05-01-11 | 1                       | 8, 11          | Added language prohibiting payment to institutions or entities located outside of the United States                                                                                                             |
| 05-01-11 | Appendix 1              | 43             | Updated edit code 796                                                                                                                                                                                           |
| 04-01-11 | 5                       | 6              | Updated telephone number for Beaufort County                                                                                                                                                                    |

## CHANGE CONTROL RECORD

| Date     | Section        | Page(s)                        | Change                                                                                                                                                                                                                                                                                                                              |
|----------|----------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 04-01-11 | Forms          | -                              | Updated Electronic Funds Transfer Form                                                                                                                                                                                                                                                                                              |
| 04-01-11 | Appendix 3     | -                              | Updated copay amounts to reflect bulletin dated 3-16-11                                                                                                                                                                                                                                                                             |
| 03-01-11 | 1              | 7, 9                           | Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center                                                                                                                                                                                                                                               |
| 03-01-11 | 3              | 18, 22, 23                     | Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center                                                                                                                                                                                                                                               |
| 03-01-11 | 5              | 4<br>5                         | Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center<br>Added toll free number for Aiken County                                                                                                                                                                                                    |
| 03-01-11 | Appendix 1     | -<br>67                        | Added SCDHHS Medicaid Provider Service Center (PSC) information at top of each page in header section<br>Made change to Edit Code 990 description                                                                                                                                                                                   |
| 03-01-11 | Appendix 2     | -                              | Updated alpha and numeric carrier code lists to reflect Web site update on 12/14/10                                                                                                                                                                                                                                                 |
| 03-01-11 | TPL Supplement | 17<br>24, 25                   | <ul style="list-style-type: none"> <li>Changed the name of the Provider Outreach Web site to Provider Enrollment and Education</li> <li>Updated the descriptions for Form130s</li> </ul>                                                                                                                                            |
| 02-01-11 | Appendix 1     | 3                              | Added edit codes 079 and 080                                                                                                                                                                                                                                                                                                        |
| 01-01-11 | 1              | 7<br>19-20                     | <ul style="list-style-type: none"> <li>Updated the South Carolina Medicaid Web-based Claims Submission Tool section</li> <li>Updated to reflect Medicaid Bulletin dated December 8, 2010 – Information on NCCI Edits</li> </ul>                                                                                                     |
| 01-01-11 | 3              | 18, 21, 23, 24<br>15, 29<br>22 | <ul style="list-style-type: none"> <li>Updated electronic remittance package information</li> <li>Updated to reflect Medicaid Bulletin dated December 10, 2010 – Reporting Patient Liability on Claims</li> <li>Updated to reflect Medicaid Bulletin dated December 10, 2010 – Requests for Duplicate Remittance Package</li> </ul> |
| 01-01-11 | 5              | 13                             | Added toll-free telephone number for Saluda county                                                                                                                                                                                                                                                                                  |

## CHANGE CONTROL RECORD

| Date     | Section        | Page(s)                            | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
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| 01-01-11 | Forms          | -                                  | <ul style="list-style-type: none"> <li>Added the Duplicate Remittance Request Form</li> <li>Updated the LIPS Referral form</li> <li>Updated the LIPS Authorization Form</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 01-01-11 | Appendix 1     | 9                                  | Added edit codes 165 and 166                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 01-01-11 | TPL Supplement | 8, 10<br>8<br>10<br>13<br>15<br>15 | <ul style="list-style-type: none"> <li>Removed references to Dental claims</li> <li>Removed language to contact program areas for missing carrier codes</li> <li>Added reference to CMS-1500 for correcting edit code 151 on the ECF</li> <li>Added edit code 165 to other TPL-related insurance edit codes list</li> <li>Updated Retro Medicare section to include the following: <ul style="list-style-type: none"> <li>Changed the timely filing requirement from 90 days of the invoice to 30 days</li> <li>Added SCDHHS TPL recovery language</li> </ul> </li> <li>Updated the Retro Health and Pay &amp; Chase section</li> </ul> |
| 12-01-10 | Cover          | -                                  | Replaced “Medicaid Provider Manual” with “South Carolina Healthy Connections (Medicaid)”                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 12-01-10 | Appendices     | -                                  | Replaced “South Carolina Medicaid” with “South Carolina Healthy Connections (Medicaid)” in the headers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 12-01-10 | Supplements    | -                                  | Replaced “South Carolina Medicaid” with “South Carolina Healthy Connections (Medicaid)” in the headers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 11-01-10 | Appendix 1     | 8<br>16<br>32<br>51<br>52          | <ul style="list-style-type: none"> <li>Edit code 202: added information to Resolution section</li> <li>Edit codes 421 and 424 deleted</li> <li>Edit code 733 information updated in Resolution section: “Adjust the net charge in field” changed from 26 to 29</li> <li>Deleted edit code 959</li> <li>Deleted edit codes 962 and 963</li> </ul>                                                                                                                                                                                                                                                                                        |

## CHANGE CONTROL RECORD

| Date     | Section                 | Page(s)                                             | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|----------|-------------------------|-----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11-01-10 | TPL Supplement          | 3, 8, 13-14, 18-19<br>6, 15-17                      | <ul style="list-style-type: none"> <li>Updated to reflect Medicaid Bulletin dated July 8, 2010 – Transfer of the Dental Program Administration to DentaQuest</li> <li>Updated to reflect Medicaid Bulletin dated September 13, 2010 – Changes to the Third Party Liability Medicare Recovery Cycle</li> </ul>                                                                                                                                                                                                                                                                                                                           |
| 10-01-10 | 1                       | -<br><br>1<br>7<br><br>10                           | <ul style="list-style-type: none"> <li>Removed all reference to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program</li> <li>Updated Program Description section</li> <li>Updated the SC Medicaid Web-Based Claims Submission Tool section to reflect Medicaid Bulletin dated July 8, 2010-Transfer of the Dental Program Administration to DentaQuest</li> <li>Updated Freedom of Choice section</li> </ul>                                                                                                                                                   |
| 10-01-10 | 5                       | 11                                                  | Correct McCormick county office street address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 10-01-10 | Managed Care Supplement | -<br><br>1<br>2<br><br>3<br>4<br>5<br>6<br>13<br>17 | <ul style="list-style-type: none"> <li>Removed all references to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program</li> <li>Updated Managed Care Overview</li> <li>Updated Managed Care Organizations and Core Benefits paragraphs</li> <li>Updated MCO Program ID card paragraph</li> <li>Updated MHN Program ID card paragraph</li> <li>Updated Core Benefits</li> <li>Updated Exempt Services</li> <li>Updated Overview</li> <li>Deleted “Medicaid Managed” from “Current Medicaid Managed Care Organizations” heading and following paragraph</li> </ul> |
| 09-01-10 | 3                       | 19<br>19-20<br><br>36                               | <p>Updated the following sections to reflect Medicaid Bulletin dated July 8, 2010 – Transfer of the Dental Program Administration to DentaQuest:</p> <ul style="list-style-type: none"> <li>Companion Guides</li> <li>South Carolina Medicaid Web-based Claims Submission Tool</li> <li>Claim-Level Adjustments</li> </ul>                                                                                                                                                                                                                                                                                                              |

## CHANGE CONTROL RECORD

| Date     | Section        | Page(s)                                         | Change                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|----------|----------------|-------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09-01-10 | 5              | 5<br>8<br>11                                    | <ul style="list-style-type: none"> <li>Removed County Commissioner's Building from the Aiken County address</li> <li>Deleted Dorchester County physical address telephone number</li> <li>Removed Highway 28 N from the McCormick County address</li> </ul>                                                                                                                                                                                                     |
| 09-01-10 | Appendix 1     | 9<br>-                                          | <ul style="list-style-type: none"> <li>Added edit code 225</li> <li>Removed all references to the ADA Claim in the Resolution column</li> </ul>                                                                                                                                                                                                                                                                                                                 |
| 09-01-10 | TPL Supplement | 12<br>13<br>18                                  | <ul style="list-style-type: none"> <li>Updated the Dental Paper Claims section to delete paper claims submission instructions and added the DentaQuest contact information</li> <li>Updated the Web-Submitted Claims section with the exception to Dental claims</li> <li>Updated the TPL Resources section to include the DentaQuest contact information for TPL questions</li> </ul>                                                                          |
| 08-17-10 | Cover          | -                                               | Corrected cover date                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 08-01-10 | 2              | 2<br>3, 4<br>6<br>7<br>8<br>9<br>12<br>14<br>32 | Updated the following sections: <ul style="list-style-type: none"> <li>Rehabilitative Services Overview</li> <li>Private Organizations</li> <li>New Provider Enrollment for Private Organizations</li> <li>Private Organization Requirements</li> <li>Reporting Changes</li> <li>Closure for a RBHS Provider</li> <li>Contents of the SCDHHS Medical Necessity Statement (MNS)</li> <li>Medical Necessity</li> <li>Billable Code/Location of Service</li> </ul> |
| 08-01-10 | 3              | 7-8                                             | Updated modifiers                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 08-01-10 | 4              | 1-8                                             | Updated modifiers                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 08-01-10 | 5              | 5, 9,<br>11-13<br>6                             | <ul style="list-style-type: none"> <li>Updated the zip codes for Aiken, Edgefield, McCormick, Newberry, and Saluda counties</li> <li>Updated the address for Barnwell County</li> </ul>                                                                                                                                                                                                                                                                         |

## CHANGE CONTROL RECORD

| Date     | Section    | Page(s)               | Change                                                                                                                                                                                                                                                                                                            |
|----------|------------|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|          |            |                       | <ul style="list-style-type: none"> <li>Updated the telephone number for Beaufort County</li> </ul>                                                                                                                                                                                                                |
| 08-01-10 | Forms      | -                     | <ul style="list-style-type: none"> <li>Updated DHHS Form 254</li> <li>Corrected signature lines of Medical Necessity Statement for:               <ul style="list-style-type: none"> <li>Printed name of Physician and phone #</li> <li>Name of LIP, fax # of LIP, and NPI of referred LIP</li> </ul> </li> </ul> |
| 08-01-10 | Appendix 1 | 20<br>51, 52<br>59    | <ul style="list-style-type: none"> <li>Deleted edit code 520</li> <li>Deleted Provider Enrollment e-mail address from codes 941 and 944</li> <li>Changed resolution for edit code 994</li> </ul>                                                                                                                  |
| 07-01-10 | 5          | -                     | Updated telephone numbers and zip codes for multiple county offices                                                                                                                                                                                                                                               |
| 07-01-10 | Appendix 1 | 32<br>35              | <ul style="list-style-type: none"> <li>Updated edit code 714</li> <li>Updated edit code 738</li> </ul>                                                                                                                                                                                                            |
| 07-01-10 | Appendix 2 | 21, 22, 25,<br>63, 89 | Changed First Health to Magellan Medicaid Administration                                                                                                                                                                                                                                                          |