

BRIDGES Updates: Financial Support and Demographic Screens

Implementation Date: Week of Dec. 15, 2025

Financial Support Screen

Private Insurance Policy List

- Policies will no longer be designated as "Primary" or "Secondary" within the system. All private insurance policies will be displayed in a table format, showing up to five policies.
- The insurance information will include a "Policy Type" field (e.g., Medical, Psych or Both) that is automatically populated from the ingested data. The policy type is included for claims creation and is not used by service coordinators.
- The established process for submitting insurance updates remains the same. Service coordinators must submit a [Health Insurance Information Referral Form \(HIIRF\)](#) to initiate additions or updates to a child's private insurance information.

Private Insurance Policy List						
Insurance Company Name	Policy #	Carrier Code	Group #	Policy Type (Medical, Psych or Both)	Insurance Effective Date	Insurance End Date
Aetna	SCE987987	546	6546521	Medical	1/1/2025	
BCBS Federal	ZST354354	X0L	456433	Medical	1/11/2024	12/31/2024

Medicaid Section

- "SCDHHS Choice" text and drop-down field will be removed.
- "Medicaid Organization" text and text box will be removed.

Demographic screen

- BRIDGES will no longer receive and store new Social Security numbers (SSNs) from the Medicaid system.
- The "SSN" field will be permanently removed from BRIDGES. All stored SSNs will be deleted from the system.
- Critical Reminder (Action Required): To ensure security and compliance, **do not** enter a child's SSN into any other field, such as the "Nickname" field or "Notes/Comment" field. Please remove any SSNs currently residing in these incorrect locations.